



**Hunter  
Homeless  
Connect**



# Community Directory

**Building an inclusive community with zero judgement**

Updated 5 July 2023



**My Community  
Directory**

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# Welcome

This directory is brought to you by Hunter Homeless Connect as a community resource to connect people in need with vital services and support in our region.

The information in this resource is linked to My Community Directory, an Australia-wide online community Directory. Any health or community service can list their information for free on My Community Directory and manage their information to make sure that it is accurate and up to date. To ensure your listing is included in our Hunter Homeless Connect Community Directory, please don't hesitate to get in touch with us directly at [info@hunterhomelessconnect.org.au](mailto:info@hunterhomelessconnect.org.au).

The purpose of this directory is to provide you with an easy way to find information on specialist homeless and related community support services in the region. Information in the online version of this document is updated nightly with the latest available information from the My Community Directory platform.

If you notice your information, or information on other services is incorrect, please send an email to [support@mycommunitydirectory.com.au](mailto:support@mycommunitydirectory.com.au) or call 1300 762 515. You can also update your own information by logging in to My Community Directory yourself at [mycommunitydirectory.com.au/Account/Login](https://mycommunitydirectory.com.au/Account/Login) or alternatively you can contact us directly at [info@hunterhomelessconnect.org.au](mailto:info@hunterhomelessconnect.org.au) and we can help you amend your listing.

If you would like to see events that are happening in the area or you are a service provider who would like to list events yourself for free, you can visit [mycommunitydiary.com.au](https://mycommunitydiary.com.au). Event and directory information is also available on the **Access My Community App** available for download for free on iOS or Android devices.

We hope that you find this a valuable resource to connect with your local community.



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# About Hunter Homeless Connect

Hunter Homeless Connect is a volunteer, not for profit organisation whose mission is to connect vulnerable members of our community with vital services and support. Connections and access to support are facilitated through our annual **Hunter Homeless Connect Day** event, our **Connecting the Hunter** program and this **Community Services Directory**.

From humble beginnings in 2009, Hunter Homeless Connect was founded with an event coordinated by a small group of passionate individuals in the community, who wanted to make a difference to the lives of people experiencing homelessness. Over the years, Hunter Homeless Connect Day has grown and in 2019, on its tenth anniversary, we experienced our largest attendance on record with over 2000 people on the ground accessing a one-stop-shop of human and community services, including free haircuts, massages, immunisations, birth certificates, bedding, phone cards, food, clothing and much more.

Year after year, the event is delivered by a 'community coalition' of government and non-government services and volunteers, with in-kind and financial support from organisations, community partners and individuals across the Hunter.



Our mission was further enhanced in 2019 after securing a \$46,000.00 investment grant from Community Sector Banking for the roll out of the Connecting the Hunter program via the employment of a part-time coordinator, for one year. The program is an extension of Hunter Homeless Connect Day, that sees businesses in the community opening their doors to people experiencing homelessness, all year round.

It provides a dignified and practical way for people experiencing homelessness, to identify inclusive and welcoming environments, have access to services and connection to members of the community who would like to donate their goods, facilities and services, without judgment.

In 2020 & 2021, we were forced to postpone our annual event as a result of the pandemic, but that didn't stop us continuing to deliver on our mission to connect people with support and services. We revised our Community Connections Directory (that had previously only been printed for and distributed at the event) and obtained funding to print 6,000 hard

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copies of a COVID-19 version and distributed it to support services, small businesses and government organisations in the wider community.

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# Who we are

## Management Committee

**Chair:** Michelle Faithfull

**Vice Chair:** Jenn O'Sullivan

**Secretary:** Leanne Poole

**Treasurer:** Jennifer Leslie

**Members:** Peta Winney-Baartz, Gary Parsisson, Louise Maher, Jessica Barry, Kate Davies & Michael Lott

## Hunter Homeless Connect Day Event & Community Directory Coordinator

**Michelle Faithfull (Events & Partnerships Manager, Home in Place)**

## Connecting the Hunter Program Coordinator

**Nissa Phillips**



# Where to find us

W: [www.hunterhomelessconnect.org.au](http://www.hunterhomelessconnect.org.au)

E: [info@hunterhomelessconnect.org.au](mailto:info@hunterhomelessconnect.org.au)



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# Our Partners

We would like to thank our community partners who have contributed to the cost of printing this valuable resource, so that we are able to distribute it to services and people in need of support in our region.



**City of  
Newcastle**



**Home  
*in* Place**



**Communities  
& Justice**



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# A-Z Guide



Hunter  
Homeless  
Connect

home matters. help matters. hope matters.

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# Aboriginal Services

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## Aboriginal Support Services & Counselling

### Hunter Gambling Help Counselling (HGHC)

Ground Floor, 433 Hunter Street,  
NEWCASTLE NSW 2300

**E** [Ferfogliae@missionaustralia.com.au](mailto:Ferfogliae@missionaustralia.com.au)

**W** [missionaustralia.com.au](http://missionaustralia.com.au)

**P** (02) 4033 4941

Hunter Gambling Help Counselling is a specialist service providing Gambling Help Counselling to Aboriginal people in Newcastle. Whilst the focus of the service is supporting Aboriginal people, non-Aboriginal people are also able to use the service and receive counselling support.

## Aboriginal Health Services

### Awabakal Ltd - Administration

64 Hannell Street, WICKHAM NSW 2300

**E** [admin@awabakal.org](mailto:admin@awabakal.org)

**W** [awabakal.org](http://awabakal.org)

**P** (02) 4918 6400

Since 1977, Awabakal has been providing primary health care, aged care, children and family services to Aboriginal people living throughout the Newcastle, Lake Macquarie, Port Stephens and Hunter Valley regions. Our legacy lives on through the services we provide.

### Awabakal Medical Service - Hamilton

Dension Street, HAMILTON NSW 2300

**E** [admin@awabakal.org](mailto:admin@awabakal.org)

**W** [awabakal.org](http://awabakal.org)

**P** 1800 292 225

Since 1977, Awabakal has been providing primary health care, aged care, children and family services to Aboriginal people living throughout the Newcastle, Lake Macquarie, Port Stephens and Hunter Valley regions. Our legacy lives on through the services we provide.

## General Aboriginal Services

### Durungaling Hostel

19 Spruce Street, NEWCASTLE NSW 2299

**E** [complaints.officer@ahl.gov.au](mailto:complaints.officer@ahl.gov.au)

**W** [ahl.gov.au](http://ahl.gov.au)

**P** (02) 9043 9540

Aboriginal Hostels Limited operates 47 hostels Australia-wide to provide accommodation for Indigenous people who need to be away from home for a range of reasons. Our hostels are safe, comfortable, affordable and offer three meals each day during your stay.

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**Families NSW Families NSW**

29 Shearman Ave, RAYMOND TERRACE  
NSW 2324

**E** [jessica.hodge@warlgangurra.org.au](mailto:jessica.hodge@warlgangurra.org.au)

**W** [facs.nsw.gov.au](http://facs.nsw.gov.au)

**P** (02) 4950 1566

For Aboriginal children, families & communities in the Newcastle and Port Stephens region. Provides a meeting place for people to interact and volunteer as well as supported referrals for people who need more targeted or intensive support, parenting groups, early childhood education, care or support. For more information or for a referral pack, contact the Families NSW Aboriginal Family Worker.

**Muloobinba Family Support Service**

38 Station St, WARATAH NSW 2298

**E** [admin@muloobinba.org.au](mailto:admin@muloobinba.org.au)

**P** (02) 4969 5299

• Parenting programs • Emergency assistance • Child and family support • Referrals • Energy Accounts Payments Assistance (EAPA) • Chemist Vouchers Walk ins and over the phone.

**Ungooroo Aboriginal Corporation**

157 – 159 John Street, SINGLETON NSW  
2330

**E** [admin@ungooroo.com.au](mailto:admin@ungooroo.com.au)

**W** [ungooroo.com.au](http://ungooroo.com.au)

**P** (02) 6571 5111

Ungooroo Aboriginal Corporation is a 100% Aboriginal owned organisation based in Singleton that has been empowering the local community since 1994. We are an accredited General Practice, NDIS provider and provide business, employment and youth services

**Wandiyali**

116 Lake Road, ELERMORE VALE NSW  
2287

**E** [reception@wandiyali.com.au](mailto:reception@wandiyali.com.au)

**W** [wandiyali.com.au](http://wandiyali.com.au)

**P** (02) 4957 5900

Wandiyali is a Newcastle-based Indigenous community organisation. Our services operate throughout Newcastle, Lake Macquarie, Hunter Region and Port Stephens. Each year Wandiyali assists hundreds of Aboriginal and Torres Strait Islander community members through the delivery of its many services. Our services cater for various ages, ranging from birth to elders.

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## Accommodation Services

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### Aged Care Accommodation Services

**Tarragal Glen Retirement Village**

6 Tarragal Glen Avenue, ERINA NSW 2250

**W** [retireaustralia.com.au](http://retireaustralia.com.au)

**P** 1300 931 498

Tarragal Glen Retirement Village offers two distinct living options to cater to a range of needs. The village's independent living villas are luxurious and open plan with a choice of one, two and three bedrooms. Tarragal Manor houses the village's care apartments, which offer daily care services and feature one or two bedrooms with a private kitchenette and bathroom.

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## **Crisis & Emergency Accommodation**

### **Carrie's Place**

First Floor, Unit 12, 116 High Street, EAST  
MAITLAND NSW 2323

**E** [info@carriesplace.org.au](mailto:info@carriesplace.org.au)

**W** [carriesplace.org.au](http://carriesplace.org.au)

**P** (02) 4934 2585

Carrie's Place provides a range of culturally appropriate programs for people experiencing domestic and family violence, and/or homelessness. Maitland area by appointment only.

### **Coast Shelter**

346 Mann Street, NORTH GOSFORD NSW  
2250

**E** [admin@coastshelter.org.au](mailto:admin@coastshelter.org.au)

**W** [coastshelter.org.au](http://coastshelter.org.au)

**P** (02) 4325 3540

Homelessness accommodation service for young women and support service for women with or without accompanying children.

### **Department of Communities and Justice Housing Contact Centre**

**E** [feedback@facns.gov.au](mailto:feedback@facns.gov.au)

**W** [service.nsw.gov.au](http://service.nsw.gov.au)

**P** 1800 422 322

The Housing Contact Centre is a 'one-stop-shop' for tenants, maintenance contractors and members of the public. Each year approximately 800,000 calls are received (about 3,500 calls daily). These calls cover everything from tenant maintenance enquiries to requests for accommodation assistance.

### **Hunter Domestic Violence Support and Advisory Services - Jodie's Place**

75 Maitland Road, BRANXTON NSW 2335

**E** [hdvsas@bigpond.com](mailto:hdvsas@bigpond.com)

**W** [hunterdomesticviolenceservice.com](http://hunterdomesticviolenceservice.com)

**P** (02) 4990 9609

Offers a safe refuge home for up to 11 women and children in Cessnock.

### **Matthew Talbot Homeless Service**

82 Hannell Street, WICKHAM NSW 2293

**E** [mtcwickham@vinnies.org.au](mailto:mtcwickham@vinnies.org.au)

**W** [vinnies.org.au](http://vinnies.org.au)

**P** (02) 4961 1411

Supports men and men with children who are homeless or at risk of homelessness in the Newcastle and Lake Macquarie areas.

### **Nova for Women and Children**

558 Hunter Street, NEWCASTLE WEST  
NSW 2302

**E** [nova@novawomen.org.au](mailto:nova@novawomen.org.au)

**W** [novawomen.org.au](http://novawomen.org.au)

**P** (02) 4023 5620

Support women who are at risk of homelessness to remain safely in their home and assist women who are homeless or in crisis to be housed and provide support to maintain safe accommodation. Assist with identifying affordable private rental, social housing or other suitable long-term, sustainable housing, and if required, the provision of safe and supported interim accommodation.

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### **St Vincent De Paul Society NSW**

**E** maitland.newcastle@vinnies.org.au

**P** (02) 4967 6277

St Vincent De Paul Society NSW

### **Warlga Ngurra Womens Childrens Refuge**

**E** info@warlgangurra.org.au

**P** (02) 4950 1566

Women's and children's refuge offering emergency accommodation and support for women who are homeless due to domestic violence. Also offer court support, children's activities, outreach support, advocacy, housing support, child support and referrals.

## **Disability Accommodation Services**

### **Able Futures - Rutherford**

**E** admin@ablefutures.com.au

**W** ablefutures.com.au

**P** (02) 4312 7600

Supported accommodation models including, SIL, Independent Living Options, Respite, Short-term and Medium Term Accommodation to suit people and what they need.

### **Ravensfield Respite**

427 Wollombi Road, FARLEY NSW 2320

**E** ravensfieldrespite@bigpond.com

**W** ravensfieldrespite.com.au

**P** 0483 115 582

Our primary focus has always been to provide compassionate care and engaging experiences, catered to participants of all abilities. We believe that every person should have access to incredible hands-on experiences and the chance to live a full and happy life! Ravensfield Respite provides Supported Living Accommodation options (SIL), Short Term Accommodation (STAS) and community access.

## **General Accommodation Services**

### **Allambi Care**

28 Fraser Parade, CHARLESTOWN NSW 2290

**W** allambicare.org.au

**P** (02) 4944 5900

Allambi Care is a leading service provider that develops flexible models of care to meet individual needs.

### **Ca Care Services**

30 MacKay Drive, TUMBI UMBI NSW 2261

**E** bajek@bigpond.com

**W** cacare.com.au

**P** (02) 4389 2821

Provides the following services:  
Accommodation/Tenancy, Assist Personal Activities, Assist-Life Stage, Transition, Daily Tasks/Shared Living, Development-Life Skills, Group/Centre Activities, Household Tasks, Participate Community, Personal Activities High, Plan Management

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**Catholic Diocese Of Maitland-Newcastle -  
House of Hospitality**

125 Broadmeadow Rd, BROADMEADOW  
NSW 2292

**E** [chansonrsj@gmail.com](mailto:chansonrsj@gmail.com)

**W** [mn.catholic.org.au](http://mn.catholic.org.au)

**P** 0418 675 268

The House of Hospitality is an accommodation unit for people who find themselves homeless or in unsuitable accommodation. The House of Hospitality aims to assist people in regaining confidence, taking control of their lives, making choices and moving towards independent living. However, it is not a crisis unit.

**Home in Place**

Suite 302, Level 3, 12 Stewart Avenue,  
NEWCASTLE WEST NSW 2302

**E** [reception@homeinplace.org](mailto:reception@homeinplace.org)

**W** [homeinplace.org](http://homeinplace.org)

**P** 1300 333 733

Home in Place is an experienced, enterprising, and socially committed not-for-profit organisation with a strong history in providing a range of housing options including social, affordable and specialist disability accommodation as well as delivering a range of successful community development and place-making initiatives.

**Home in Place - East Maitland**

11 Molly Morgan Drive, EAST MAITLAND  
NSW 2323

**E** [maitland@compasshousing.org](mailto:maitland@compasshousing.org)

**W** [homeinplace.org](http://homeinplace.org)

**P** 1300 333 733

Home in Place is an experienced, enterprising, and socially committed not-for-profit organisation with a strong history in providing a range of housing options including social, affordable and specialist disability accommodation as well as delivering a range of successful community development and place-making initiatives.

**Home in Place - Tuggerah**

2 Reliance Drive, TUGGERAH NSW 2259

**E** [centralcoast@compasshousing.org](mailto:centralcoast@compasshousing.org)

**W** [homeinplace.org](http://homeinplace.org)

**P** 1300 333 733

Home in Place is an experienced, enterprising, and socially committed not-for-profit organisation with a strong history in providing a range of housing options including social, affordable and specialist disability accommodation as well as delivering a range of successful community development and place-making initiatives.

**Housing (FACS)**

**W** [facs.nsw.gov.au](http://facs.nsw.gov.au)

**P** 1800 152 152

Apply for Housing Assistance, private rental assistance including Rentstart Bond Loan, request a repair. Information, assessment or referral to homelessness services and support 24/7 [acs.nsw.gov.au/housing/help/ways/are-youhomeless](http://acs.nsw.gov.au/housing/help/ways/are-youhomeless)

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**Life Without Barriers - Act**

352 King Street, NEWCASTLE NSW 2300

**E** [tracy.mackey@lwb.org.au](mailto:tracy.mackey@lwb.org.au)

**W** [lwb.org.au](http://lwb.org.au)

**P** (02) 4033 4500

Provides the following services:

Accommodation/Tenancy, Assist Personal Activities, Assist-Life Stage, Transition, Assist-Travel/Transport, Daily Tasks/Shared Living, Development-Life Skills, Ex Phys Pers Training, Household Tasks, Participate Community, Specialised Disability Accommodation, Specialised Driver Training

**Lifestyle Solutions (Aust) Ltd - Nsw Qld**

33 Fern Street, ISLINGTON NSW 2296

**E** [enquiry@lifestylesolutions.org.au](mailto:enquiry@lifestylesolutions.org.au)

**W** [lifestylesolutions.org.au](http://lifestylesolutions.org.au)

**P** (02) 4014 7800

Provides the following services:

Accommodation/Tenancy, Assist Access/Maintain Employ, Assist Personal Activities, Assist Prod-Pers Care/Safety, Assist-Life Stage Transition, Assist-Travel/Transport, Assistance Animals, Behaviour Support, Daily Tasks/Shared Living, Development-Life Skills, Early Childhood Supports, Group/Centre Activities, Hearing Equipment, Household Tasks.

**Northern Nsw Aboriginal Tenancy Advice and Advocacy Service**

Shop 10, 2-16 Hanbury Street, MAYFIELD NSW 2304

**E** [markg@aboriginaltaap.com.au](mailto:markg@aboriginaltaap.com.au)

**W** [nswats.com.au](http://nswats.com.au)

**P** (02) 4967 7756

Tenancy Advice:By telephone or by face to face  
Representing tenants before the tribunal If you are having problems with your landlord regarding: Eviction prevention; Tenancy Agreements; Bond Claims; Repairs/Maintenance; Residential Tenancies Tribunal. Community awareness workshops

**Pacific Link Housing**

Suite G02, 280 Mann Street, GOSFORD NSW 2250

**E** [info@pacificlink.org.au](mailto:info@pacificlink.org.au)

**W** [pacificlink.org.au](http://pacificlink.org.au)

**P** (02) 4324 7617

Pacific Link Housing is a not-for-profit community housing provider based on the NSW Central Coast. We have more than 35 years of experience providing residents with safe, secure, affordable homes. We have properties across seven LGAs including the Central Coast, Newcastle, Lake Macquarie, Singleton, Cessnock, Maitland and Port Stephens.

**Sanctuary Place**

205 Maitland Road, MAYFIELD NSW 2304

**E** [info@sanctuaryplace.com.au](mailto:info@sanctuaryplace.com.au)

**P** 0401 020 400

Provides short and long term affordable rentals to both families and individuals in Australia. Sanctuary Place offers a unique opportunity for everyone living in the community, on pensions or on the Newstart Allowance, who seek a comfortable level of independent living in a place they can call home.

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### **Supported Independent Living**

**E** [hello@stride.com.au](mailto:hello@stride.com.au)

**W** [stride.com.au](http://stride.com.au)

**P** 1300 001 907

Assistance for adults with finding accommodation in the Newcastle area.

## **Specialist Homelessness Services**

### **Hunter Homeless Connect**

**E** [info@hunterhomelessconnect.org.au](mailto:info@hunterhomelessconnect.org.au)

**W** [hunterhomelessconnect.org.au](http://hunterhomelessconnect.org.au)

Hunter Homeless Connect Inc. is a volunteer not-for-profit organisation that connects vulnerable people in the community with vital services, via our annual Hunter Homeless Connect Day event, Connecting the Hunter Program and the Community Connections Directory.

### **Matthew Talbot Homeless Services**

82 Hannell St, WICKHAM NSW 2293

**E** [mtcwickham@vinnies.org.au](mailto:mtcwickham@vinnies.org.au)

**W** [vinnies.org.au](http://vinnies.org.au)

**P** (02) 4961 1411

The Matthew Talbot Homeless Service provides support to homeless men and men with children across the Newcastle and Lake Macquarie Local Government Areas.

### **Our Backyard - Car to Home Project**

**E** [admin@macquariecare.org.au](mailto:admin@macquariecare.org.au)

**W** [macquariecare.org.au](http://macquariecare.org.au)

**P** 0402 155 586

We provide a safe parking space for those who are experiencing homelessness and sleeping in their cars. We also provide casework support, Wi-Fi, hot showers, clean toilets and laundry facilities. We also allow pets that are controlled.

### **REACH Newcastle**

111 Beaumont St, HAMILTON NSW 2303

**E** [gary.parsisson@reachhomeless.com.au](mailto:gary.parsisson@reachhomeless.com.au)

**W** [reachnewcastle.com.au](http://reachnewcastle.com.au)

**P** 0403 588 302

Reach is a street outreach that aims to aid the needy, isolated or marginalised. Provides a free BBQ, water, clothing, blankets, hygiene bags, weekend survival packs and referrals to other health and welfare organisations. Operates every Friday night from 7pm on Beaumont Street. Reach also provides Breakfast Packs Monday - Friday Hamilton Station carpark 6.30am - 8.30am

### **RSPCA NSW - Community Homelessness Program**

**E** [mail@rspcansw.org.au](mailto:mail@rspcansw.org.au)

**W** [rspcansw.org.au](http://rspcansw.org.au)

**P** (02) 9782 4408

RSPCA NSW strongly believes in the emotional, mental and physical benefits of the relationships between people and pets. For some homeless people, their pet may be the only positive thing in their lives. The idea of having to give this much-loved animal up can cause major distress to someone who is already suffering hardship.



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### **Samaritans Specialist Homelessness Service**

**E** [sinc@samaritan.org.au](mailto:sinc@samaritan.org.au)

**W** [samaritans.org.au](http://samaritans.org.au)

**P** (02) 4960 7280

Samaritans Specialist Homelessness Service (SHS) Intake and Community Engagement is the first link to assistance for young people aged 12 to 24 who are at risk of homelessness in the Newcastle & Lower Hunter areas.

### **Upper Hunter Homeless Specialist And Outreach Service**

**E** [administration@uhhsos.org.au](mailto:administration@uhhsos.org.au)

**W** [upperhunterhomelessupport.org](http://upperhunterhomelessupport.org)

**P** (02) 6542 5051

Provide support to people experiencing homelessness or at risk of becoming homeless including: • short and medium term housing • assistance to find long term housing • support and advocacy to maintain current tenancy • education and information • referrals and personal/living skills • household management 180 Bridge Street Muswellbrook

## **Advocacy Services**

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### **Local Advocacy Services**

#### **Hunter Tenants Advice and Advocacy Service**

**E** [contact@tenantsunion.org.au](mailto:contact@tenantsunion.org.au)

**W** [tenants.org.au](http://tenants.org.au)

**P** (02) 4969 7666

Free advice line, information and advocacy for tenants.

### **Hunter Water Corporation**

36 Honeysuckle Drive, NEWCASTLE NSW 2300

**E** [enquiries@hunterwater.com.au](mailto:enquiries@hunterwater.com.au)

**W** [hunterwater.com.au](http://hunterwater.com.au)

**P** 1300 657 657

As a State Owned Corporation (SOC) Hunter Water provides drinking water, wastewater, recycled water and some stormwater services to a population of almost 600,000 people in homes and businesses across the Lower Hunter. Hunter Water was the first SOC to be proclaimed within New South Wales pursuant to the State Owned Corporations Act 1989.

## **National & International Advocacy Services**

### **Australian Financial Complaints Authority**

**E** [info@afca.org.au](mailto:info@afca.org.au)

**W** [afca.org.au](http://afca.org.au)

**P** 1800 931 678

The Australian Financial Complaints Authority (AFCA) helps individuals to resolve complaints about financial products and services. It's free to the public and you don't need to pay someone to help you lodge a complaint.

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## Ageing Services

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### Home Care & Safety Services

**Australian Red Cross - Lambton**  
19 Morehead Street, LAMBTON NSW  
2299

**W** [redcross.org.au](http://redcross.org.au)

**P** (02) 8651 8820

We provide Volunteer based services for At Home Care Clients and Tele Chat and Tele Cross Services supporting the seniors that are isolated and in need of support at Home.

## Animal Services

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### General Animal Services

#### RSPCA NSW - Community Domestic Violence Program

**E** [mail@rspcansw.org.au](mailto:mail@rspcansw.org.au)

**W** [rspcansw.org.au](http://rspcansw.org.au)

**P** (02) 9782 4408

This service assists families with temporary housing for pets of people who are seeking refuge from domestic violence, and helps to address the link between animal and human abuse and child protection.

## Child Services

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### Child (and Parent) Information & Counselling

**Family Support Newcastle**  
2 High Street, WARATAH NSW 2298

**E** [info@nfss.org.au](mailto:info@nfss.org.au)

**P** (02) 4926 3577

Family Support Newcastle is a non-government organisation that has provided support to families with children in the Lower Hunter for about 40 years. Services promote the well-being of children and their families, of individuals, and communities, through counselling and group work, including playtime; women escaping violence, families with DCJ involved, separated dads, men who parent.

**Samaritans Foundation - Broadmeadow**  
32 Bruncker Road, BROADMEADOW NSW  
2292

**E** [reconnect@samaritans.org.au](mailto:reconnect@samaritans.org.au)

**W** [samaritans.org.au](http://samaritans.org.au)

**P** (02) 4014 9380

Individual parenting support – our Child and Parenting Support team can tailor support to meet the individual needs of parents and carers. It may be through visiting your home, in the community or participating in a parenting group activity or program.

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## General Child Services

**Samaritans Foundation - Broadmeadow**  
32 Bruncker Road, BROADMEADOW NSW  
2292

**E** [reconnect@samaritans.org.au](mailto:reconnect@samaritans.org.au)

**W** [samaritans.org.au](http://samaritans.org.au)

**P** (02) 4014 9380

Samaritans Children and Parenting Support service offers: Individual parenting support – our Child and Parenting Support team can tailor support to meet the individual needs of parents and carers and can assist families who: Have children aged 0-6 years (supported play groups) Have children aged 0-12 years (individual parenting support) Are kinship/relative carers

## Communication & Information

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### General Communication & Information

#### City of Newcastle

12 Stewart Avenue, NEWCASTLE WEST  
NSW 2302

**E** [mail@ncc.nsw.gov.au](mailto:mail@ncc.nsw.gov.au)

**W** [newcastle.nsw.gov.au](http://newcastle.nsw.gov.au)

**P** (02) 4974 2000

City of Newcastle Council was formed in April 1938 with the merger of Adamstown, Carrington, Hamilton, Lambton, Merewether, Newcastle, New Lambton, Stockton, Wallsend, Waratah and Wickham Councils.

## Community Centres, Halls & Facilities

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### Community & Neighbourhood Centres

**Belmont Neighbourhood Centre**  
359 Pacific Highway, BELMONT NORTH  
NSW 2280

**E** [programs@bnc.asn.au](mailto:programs@bnc.asn.au)

**W** [bnc.asn.au](http://bnc.asn.au)

**P** (02) 4947 0031

Food parcels (Food evenly distributed)  
Wednesdays 1:00pm - 2:00pm.

#### C3 Victory Centre

5 Hopetoun Street, CHARLESTOWN NSW  
2290

**E** [vcadmin@c3victory.org.au](mailto:vcadmin@c3victory.org.au)

**W** [c3victorycentre.org.au](http://c3victorycentre.org.au)

**P** (02) 4922 6800

The Victory Centre is positioned in the CBD of Charlestown and has spaces available for hire – 144msq multipurpose space and an 8msq meeting room both have access to kitchen facilities. The Centre offers Debt Help, Life Skills, Playgroup Fri 10-12, Depression & Hope Support Groups, Counselling and Mentoring

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**Edgeworth Memorial Neighbourhood Centre**

1 Minmi Rd, EDGEWORTH NSW 2285

**E** [info@emnc.org.au](mailto:info@emnc.org.au)

**W** [emnc.org.au](http://emnc.org.au)

**P** (02) 4958 2801

The Neighbourhood Centre Project primarily provides information, referral, community activities and acts in a management, support and development role for services, projects, community groups and individuals in the local area.

**Jesmond Neighbourhood Centre**

44 Mordue Parade, JESMOND NSW 2299

**E** [mail@ncc.nsw.gov.au](mailto:mail@ncc.nsw.gov.au)

**W** [newcastle.nsw.gov.au](http://newcastle.nsw.gov.au)

**P** (02) 4979 8555

The centre is managed by ConnectAbility Australia and offers information to residents about services and groups. They also carry out community development, adolescent counselling, and service for the elderly.

**Maitland Neighbourhood Centre**

11 Arthur St, RUTHERFORD NSW 2320

**E** [info@maitlandnc.org.au](mailto:info@maitlandnc.org.au)

**P** (02) 4932 0950

Maitland Neighbourhood Centre is a vital hub for our local community, offering a wide range of services to support and empower people. Maitland Neighbourhood Centre offers Community groups and a range of services.

**Maryland Neighbourhood Centre**

207 Maryland Drive, MARYLAND NSW 2287

**E** [mail@ncc.nsw.gov.au](mailto:mail@ncc.nsw.gov.au)

**W** [newcastle.nsw.gov.au](http://newcastle.nsw.gov.au)

**P** (02) 4908 1140

Maryland Neighbourhood Centre is located on Maryland Drive, and is divided into two sections - the community centre, and the function centre. The centre is currently managed by The Canopy.

**Maryland Neighbourhood Centre**

207 Maryland Drive, MARYLAND NSW 2287

**E** [mail@ncc.nsw.gov.au](mailto:mail@ncc.nsw.gov.au)

**W** [newcastle.nsw.gov.au](http://newcastle.nsw.gov.au)

**P** (02) 4908 1140

Maryland Neighbourhood Centre building is owned by the Newcastle City Council and staff are funded by the Community Services Department, Human Services NSW. We have ample space to accommodate your needs with plenty of parking on site.

**Military Brotherhood MMC Hunter Valley**

**E** [huntervalley@militarybrotherhood.com.au](mailto:huntervalley@militarybrotherhood.com.au)

**P** 0422 428 926

Providing care and assistance to all veterans through mateship and advocacy. Contacts a broad range of organisations including crisis housing and DVA white cards, conducting hospital and home visits covering Hunter Valley, Newcastle, Port Stephens and Lakes. Hunter Valley

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**Multicultural Neighbourhood Centre**  
3 Illalung Rd, LAMBTON NSW 2299

**E** [info@mncinc.org.au](mailto:info@mncinc.org.au)

**W** [mncinc.org.au](http://mncinc.org.au)

**P** (02) 4965 5291

The Multicultural Neighbourhood Centre is a not for profit Government funded Neighbourhood Centre which caters specifically for the needs of Culturally and Linguistically Diverse people of all ages and is governed by an annually elected Board of Governance.

**Our Community Place**

PCYC Building 2b, Lake Street, WINDALE  
NSW 2306

**E** [coordinator@ourcommunityplace.org.au](mailto:coordinator@ourcommunityplace.org.au)

**W** [ourcommunityplace.org.au](http://ourcommunityplace.org.au)

**P** (02) 4062 0338

Our Community Place is a Neighbourhood Centre providing information, services and activities to families, individuals and children in Windale, Gateshead, Mt Hutton, Charlestown and surrounding suburbs. "Free 2-course sit down lunches (Lunch Hub) on Mondays at 12 noon during school terms"

**Port Stephens Family and Neighbourhood Services**

3-5 Phillip Street, RAYMOND TERRACE  
NSW 2324

**E** [admin@psfans.org.au](mailto:admin@psfans.org.au)

**W** [psfans.org.au](http://psfans.org.au)

**P** (02) 4987 4674

Services at our Phillip Street office include Child, Youth and Family counselling and casework services, Stay Home Leaving Violence casework, Early Childhood groups and programs, parent groups, parenting and domestic violence programs and Aboriginal groups.

**Port Stephens Family and Neighbourhood Services**

3 Jacaranda Ave, RAYMOND TERRACE  
NSW 2324

**E** [admin@psfans.org.au](mailto:admin@psfans.org.au)

**W** [psfans.org.au](http://psfans.org.au)

**P** (02) 4987 1331

Services at Jacaranda Avenue include Emergency Relief Services, Homelessness Services and Financial Counselling.

**Port Stephens Family And Neighbourhood Services**

**Port Stephens Family and Neighbourhood Services**  
The Deck - Youth Drop-In Centre, The Deck, 1a Kangaroo St, RAYMOND TERRACE NSW 2324

**E** [admin@psfans.org.au](mailto:admin@psfans.org.au)

**W** [psfans.org.au](http://psfans.org.au)

**P** (02) 4987 6204

The Deck is a Youth Venue open Wednesday and Thursday afternoons for drop-in.

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**Port Stephens Family And  
Neighbourhood Services**  
**Port Stephens  
Family and Neighbourhood Services**  
Mallabula Community Centre, Lemon Tree  
Passage Road,, MALLABULA NSW 2319

**E** [admin@psfans.org.au](mailto:admin@psfans.org.au)

**W** [psfans.org.au](http://psfans.org.au)

**P** (02) 4984 5298

Services include Early Childhood groups and programs, parent groups, after school groups.

**Singleton Neighbourhood Centre**  
21 Mary Street, SINGLETON NSW 2330

**E** [support@singletonneighbourhoodcentre.org.au](mailto:support@singletonneighbourhoodcentre.org.au)

**W** [singletonneighbourhoodcentre.org.au](http://singletonneighbourhoodcentre.org.au)

**P** (02) 6571 2499

Singleton Neighbourhood Centre Incorporated (SNCI) is an incorporated not for profit organisation providing community services in the Singleton LGA. We offer support, information and referral services that include emergency relief, financial assistance, advocacy and No Interest Loans.

**Sugarvalley Neighbourhood Centre**  
65 Carrington Street, WALLSEND NSW  
2287

**W** [sugarvalleync.org.au](http://sugarvalleync.org.au)

**P** 0411 796 843

Community hub, food parcels on Fridays (OzHarvest & Second Bite) free shower & laundry facilities, playgroup, computer usage & printing services, information & referral, JP services.

**Swansea Community Cottage**  
The Swansea Centre, 228 Pacific Hwy,  
SWANSEA NSW 2281

**E** [manager@swanseacc.com.au](mailto:manager@swanseacc.com.au)

**W** [swanseacommunitycottage.com.au](http://swanseacommunitycottage.com.au)

**P** (02) 4971 1229

Swansea Community Cottage is your local neighbourhood centre and is here to help the local community with information, advice and referral services. In addition we provide activities, groups and courses for locals and visitors alike to attend

**The Place Charlestown Community  
Centre**

Corner Frederick and Pearson Streets,  
CHARLESTOWN NSW 2299

**E** [admin@theplacecharlestown.org.au](mailto:admin@theplacecharlestown.org.au)

**W** [theplacecharlestown.org.au](http://theplacecharlestown.org.au)

**P** (02) 4032 5500

A not-for-profit community facility that welcomes and supports a diverse community to meet, connect, belong & grow. We provide a range of community programs and activities for all ages as well as: information & referral support, venue hire, a Kindness cupboard providing non-perishable food and hygiene products for those in need, and printing, photocopying and scanning services.

**Tomaree Neighbourhood Centre**  
7 Community Close, SALAMANDER BAY  
NSW 2317

**E** [tomaree@bigpond.net.au](mailto:tomaree@bigpond.net.au)

**W** [tomareenc.org.au](http://tomareenc.org.au)

**P** (02) 4984 6220

The purpose of the Tomaree Neighbourhood Centre is a not for profit organisation that identifies local community needs, provides relevant information, referral and other services to empower and improve the quality of life for community members and groups.

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### **Wesley Mission Newcastle**

15 Denison Street, NEWCASTLE WEST  
NSW 2302

**E** [newcastlecommunityhub@wesleymission.org.au](mailto:newcastlecommunityhub@wesleymission.org.au)

**W** [wesleymission.org.au](http://wesleymission.org.au)

**P** (02) 4915 3600

The community hub provides information, referrals, social connections and pathways with warm friendly handovers into services, community groups and local activities through advocacy and empowerment.

## **Crisis & Emergency Services**

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### **Abuse & Assault Services**

#### **Got Your Back Sista**

15 Elizabeth Street, TIGHES HILL NSW  
2297

**E** [info@gybs.com.au](mailto:info@gybs.com.au)

**W** [gotyourbacksista.com](http://gotyourbacksista.com)

**P** (02) 4989 2777

Got Your Back Sista provides benevolent relief and support to women and children escaping domestic violence. We provide: furniture & household items, food, self-defence programs, workshops, support group, education & training, counselling.

### **Jenny's Place**

The Joy Cummings Center, 63 Scott Street,  
NEWCASTLE NSW 2300

**E** [info@jennysplace.org](mailto:info@jennysplace.org)

**W** [jennysplace.org](http://jennysplace.org)

**P** (02) 4927 8529

A safe and supportive place for women and children who are experiencing domestic violence or are homeless. Includes emergency crisis accommodation, supported crisis accommodation and assistance to find longer term accommodation.

## **Crisis & Emergency Accommodation**

#### **Housing NSW - Charlestown**

325 Charlestown Rd, CHARLESTOWN NSW  
2290

**E** [feedback@facs.nsw.gov.au](mailto:feedback@facs.nsw.gov.au)

**W** [sydneyhomelessconnect.com](http://sydneyhomelessconnect.com)

**P** 1300 305 667

Housing NSW and participation social housing providers will help clients to access a range of housing assistance: • Private rental assistance • Private rental subsidies • Temporary Accommodation • Emergency temporary accommodation • Supported and crisis accommodation • Affordable housing • Social housing To apply for housing assistance, clients need to go to the nearest Housing NSW office to ...

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**Hume Community Housing - Raymond Terrace**

46 William Street, RAYMOND TERRACE  
NSW 2324

**E** [hume@humehousing.com.au](mailto:hume@humehousing.com.au)

**W** [humehousing.com.au](http://humehousing.com.au)

**P** (02) 9722 4300

Hume Community Housing provides a full continuum of housing programs including temporary and transitional crisis housing through to long-term community and affordable housing.

**Newcastle DCJ Housing**

615 Hunter St, NEWCASTLE WEST NSW  
2302

**W** [sydneyhomelessconnect.com](http://sydneyhomelessconnect.com)

**P** 1300 305 667

Housing NSW and participation social housing providers will help clients to access a range of housing assistance: • Private rental assistance • Private rental subsidies • Temporary Accommodation • Emergency temporary accommodation • Supported and crisis accommodation • Affordable housing • Social housing To apply for housing assistance, clients need to go to the nearest Housing NSW office to ...

**Crisis Counselling & Intervention Services**

**Lifeline Hunter**

12 Maitland Rd, ISLINGTON NSW 2296

**E** [nhreception@lifeline.org.au](mailto:nhreception@lifeline.org.au)

**W** [lifelinedirect.org.au](http://lifelinedirect.org.au)

**P** 1300 152 854

Lifeline Newcastle and Hunter provides face to face, financial, personal and relationship counselling. As part of the 131114 support line our volunteers answer calls from people in crisis. Our training division presents suicide prevention and awareness training in our region and beyond.

**Link2home**

**E** [link2home@facns.nsw.gov.au](mailto:link2home@facns.nsw.gov.au)

**W** [facns.nsw.gov.au](http://facns.nsw.gov.au)

**P** 1800 152 152

Information & telephone referral service for people who are homeless or at risk of becoming homeless. They work in partnership with a range of homelessness services. If you are Aboriginal you can ask to speak to an Aboriginal worker. The intake & assessment process may take up to 20 minutes.



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## General Crisis and Emergency Services

**Samaritans Emergency Relief - Gorokan**  
274 Wallarah Rd, Kanwal, GOROKAN NSW  
2263

**E** [sinc@samaritan.org.au](mailto:sinc@samaritan.org.au)

**W** [samaritans.org.au](http://samaritans.org.au)

**P** (02) 4393 2450

Samaritans provides emergency relief in Newcastle, the Hunter Valley, Central Coast and Mid North Coast regions of NSW. Each month Samaritans provides more than 1,000 families with emergency assistance and relief throughout the Hunter Valley and Central Coast regions. We can help you if you need support paying bills or feeding your family.

**Samaritans Emergency Relief**  
32 Bruncker Road, BROADMEADOW NSW  
2292

**E** [reconnect@samaritans.org.au](mailto:reconnect@samaritans.org.au)

**W** [samaritans.org.au](http://samaritans.org.au)

**P** (02) 4922 1540

Samaritans provides emergency relief in Newcastle, the Hunter Valley, Central Coast and Mid North Coast regions of NSW. Each month Samaritans provides more than 1,000 families with emergency assistance and relief throughout the Hunter Valley and Central Coast regions. We can help you if you need support paying bills or feeding your family.

## Welfare Assistance & Support Services

**Samaritans - Cessnock Information and  
Neighbourhood Centre**  
124 Vincent Street, CESSNOCK NSW 2325

**E** [sinc@samaritan.org.au](mailto:sinc@samaritan.org.au)

**W** [samaritans.org.au](http://samaritans.org.au)

**P** (02) 4993 3400

Samaritans provides emergency relief in Newcastle, the Hunter Valley, Central Coast and Mid North Coast regions of NSW. Each month Samaritans provides more than 1,000 families with emergency assistance and relief throughout the Hunter Valley and Central Coast regions.

## Cultural and Migrant Services

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### Migrant Services

**Diocese Of Maitland-Newcastle  
Development And Relief Agency**  
50 Crebert Street, MAYFIELD NSW 2304

**E** [admin@ dara.org.au](mailto:admin@ dara.org.au)

**P** (07) 4979 1339

DARA's Refugee Hub includes a settlement support program, which plays an integral role in the integration of new migrants, refugees and asylum seekers in the Newcastle, Hunter and Manning regions. Working collaboratively with other service providers, Refugee Hub walks with refugees to support and empower them on their journey to independence.

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**Hunter Multicultural Communities**

2A Platt St, WARATAH NSW 2298

**E** [office@huntermulticultural.org.au](mailto:office@huntermulticultural.org.au)

**W** [huntermulticultural.org.au](http://huntermulticultural.org.au)

**P** (02) 4960 8248

Non-profit benevolent organisation providing health, wellbeing, social services and cultural activities to the multicultural, CALD and broader Hunter Region communities.

**Migrant Employment Legal Service**

**E** [info@mels.org.au](mailto:info@mels.org.au)

**P** (02) 8002 1203

Migrant Employment Legal Service (MELS) is state-wide service offering FREE and CONFIDENTIAL employment legal advice and representation to migrants, temporary visa holders and people from cultural and linguistically diverse backgrounds in NSW.

**Mosaic Multicultural Connections**

8 Chaucer Street, HAMILTON NSW 2303

**E** [info@mosaicmc.org.au](mailto:info@mosaicmc.org.au)

**W** [mosaicmc.org.au](http://mosaicmc.org.au)

**P** (02) 4969 3399

Welcome to Mosaic Multicultural Connections  
Mosaic Multicultural Connections is the new trading name for Northern Settlement Services. Over the past 40 years, we have assisted people from migrant and refugee backgrounds and their communities across Newcastle, the Hunter, Lake Macquarie, the Central Coast, and New England.

**Multicultural Neighbourhood Centre**

3 Illalung Rd, LAMBTON NSW 2299

**E** [info@mncinc.org.au](mailto:info@mncinc.org.au)

**W** [mncinc.org.au](http://mncinc.org.au)

**P** (02) 4965 5291

Multicultural Neighbourhood Centre is a not-for-profit organisation that provide a range of group programs & community activities for Migrants and Refugees in Newcastle & Lake Macquarie LGA's including information, advice, referrals, advocacy, and support, Playgroups, Youth Project, English Classes, Gardening & Social Groups. MNC organise the annual Multicultural Services Expo and other events.

**STARTTS - Newcastle**

Newcastle TAFE (Tighes Hill), Bldg M Rm MG.05, 266 Maitland Road, TIGHES HILL NSW 2297

**E** [stts-startts@health.nsw.gov.au](mailto:stts-startts@health.nsw.gov.au)

**W** [startts.org.au](http://startts.org.au)

**P** (02) 4923 7193

Cutting edge psychological treatment and support to help people heal the scars of torture and refugee trauma and rebuild their lives.

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## Disability Services

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### General Disability Services

#### Disability Advocacy Hunter

Suite 1, Level 2 Devonshire House, 408 King St, NEWCASTLE WEST NSW 2302

**E** [da@da.org.au](mailto:da@da.org.au)

**W** [da.org.au](http://da.org.au)

**P** 1300 365 085

The service is funded to provide independent advocacy by Commonwealth Department of Social Services (DSS) and NSW Department of Family and Community Services.

#### Singleton Hub - Sunnyfield Community Services

124 George Street, SINGLETON NSW 2330

**E** [enquiries@sunnyfield.org.au](mailto:enquiries@sunnyfield.org.au)

**W** [sunnyfield.org.au](http://sunnyfield.org.au)

**P** 1300 588 688

The Singleton hub is adventure central. Grow your life skills with budgeting, travel training and money skills classes or get into a more creative space with photography and dance. Unwinding is no big ask either, with break-out spaces to choose from, a technology space, pool table and our huge outdoor BBQ area. The local Singleton community is yours to explore.

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## Education

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### Special Education Programs

#### Young Parents' Hub- Newcastle Campus

98 Georgetown Rd, WARATAH NSW 2298

**E** [youngparents@spcc.nsw.edu.au](mailto:youngparents@spcc.nsw.edu.au)

**W** [spcc.nsw.edu.au](http://spcc.nsw.edu.au)

**P** (02) 4949 2989

The Young Parents at Newcastle is a place where teenage parents and young families can feel safe and supported in a non-judgemental environment allowing them to flourish and thrive as they complete their high school education.

## Employment & Training

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### Employment Information & Assistance

#### The Salvation Army (Employment Plus)

473 Hunter Street, NEWCASTLE NSW 2300

**E** [info@aep.salvationarmy.org](mailto:info@aep.salvationarmy.org)

**W** [salvationarmy.org.au](http://salvationarmy.org.au)

**P** 13 61 23

Employment Plus is a proud member of The Salvation Army network. As one of Australia's largest recruiters, we provide our quality job seekers with specialised training, work experience and a range of support services, to help them find meaningful employment.

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## General Employment & Training Services

### The Big Issue - Newcastle

**E** [tduncan@bigissue.org.au](mailto:tduncan@bigissue.org.au)

**W** [thebigissue.org.au](http://thebigissue.org.au)

**P** 0459 951 266

Whether you are homeless or just going through a tough time, give us a call and we can help you get started right away. For every magazine you sell you get half the cover price. There's no need for lots of training or forms to fill out. To talk to someone about becoming a vendor in Newcastle.

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## Health Services

### Child Youth & Family Health

#### Youth Health Team - Newcastle

621 Hunter Street, NEWCASTLE NSW 2300

**E** HNELHD-

[YouthHealthTeam@health.nsw.gov.au](mailto:YouthHealthTeam@health.nsw.gov.au)

**W** [hnekidshealth.nsw.gov.au](http://hnekidshealth.nsw.gov.au)

**P** (02) 4925 7804

The Youth Health Team is a multidisciplinary outreach service consisting of Clinical Nurse Consultants, Social Workers, a Staff Specialist Paediatrician and Administration Officer.

## Drug & Alcohol Services

### Al-Anon Family Groups Northern NSW

**E** [alanonnorthernnsw@bigpond.com](mailto:alanonnorthernnsw@bigpond.com)

**W** [al-anon.org.au](http://al-anon.org.au)

**P** 1300 252 666

Al-Anon's purpose is to help families and friends of alcoholics recover from the effects of living with someone whose drinking is a problem. Meetings are held across Australia and online..

### Alcoholics Anonymous Greater Newcastle Central Service Office

Rear of Church of Christ, 31 Gregson Avenue, MAYFIELD WEST NSW 2304

**E** [greaternewcastlecco@gmail.com](mailto:greaternewcastlecco@gmail.com)

**W** [newcastleaa.org.au](http://newcastleaa.org.au)

**P** 1300 531 725

Alcoholics Anonymous is a world-wide fellowship of people who help each other to recover from a drinking problem. Meetings are held on various days and times, and in many locations. It is not professional, religious, or political; there are no fees or age/education requirements. It is open to anyone who has a desire to stop drinking.

### Dooralong Transformation Centre

1467 Dooralong Road, DOORALONG NSW 2259

**E** [dtc.admissions@salvationarmy.org.au](mailto:dtc.admissions@salvationarmy.org.au)

**P** (02) 4355 8000

Recovery Services seeks to bring hope, healing and wholeness to all people adversely affected by alcohol, other drugs and gambling by providing a range of services and support to addicts, families and significant others whose lives have been affected by addiction

### **Drug and Alcohol Clinical Services**

Building 4 Thwaites James Fletcher  
Hospital, 72 Watt Street, NEWCASTLE  
NSW 2300

**W** [hnehealth.nsw.gov.au](http://hnehealth.nsw.gov.au)

**P** 1300 660 059

Aim to reduce drug-related harm, improve health  
Services include: • Pharmacotherapy (methadone  
& buprenorphine) • Counselling: Cannabis Clinic,  
Stimulant Treatment Program, Community  
Counsellors • YDACS Youth Team • Substance Use  
in Pregnancy & Parenting Service • Assertive Case  
Management • Harm Minimisation Team (needle  
& syringe program) Multiple Hunter sites, phone  
8.30-4pm M-F

### **Kamira Alcohol And Other Drug Treatment Services**

539 Pacific Hwy, WADALBA NSW 2259

**E** [info@kamira.com.au](mailto:info@kamira.com.au)

**W** [kamira.com.au](http://kamira.com.au)

**P** (02) 4392 1341

Kamira Alcohol and Other Drug Treatment Services  
Inc provides residential treatment options for  
women, pregnant women, and women with  
children who are experiencing problematic alcohol  
and/or other drug use across New South Wales.

### **McAuley Family and AOD Services**

32 Union Street, TIGHES HILL NSW 2297

**W** [mercyservices.org.au](http://mercyservices.org.au)

**P** (02) 4961 2686

Drug & Alcohol outreach service to families with  
young children. Home visits with one-on-one  
counselling.

### **SMART Recovery**

**E** [smartrecovery@srau.org.au](mailto:smartrecovery@srau.org.au)

**W** [smartrecoveryaustralia.com.au](http://smartrecoveryaustralia.com.au)

**P** (02) 9373 5100

Smart Recovery For all addictive behaviours

### **WHOS**

**E** [info@whos.com.au](mailto:info@whos.com.au)

**W** [whos.com.au](http://whos.com.au)

**P** (02) 4991 7000

WHOS Hunter Valley® TC is a 4 – 6 months  
Residential Therapeutic Community (TC) for men  
and women set in the regional area of the Hunter  
Valley NSW. Its goals to help individuals find  
freedom from problematic substance and alcohol  
use and discover a better way of living, while  
incorporating harm reduction and co-existing  
mental health initiatives.

## **Mental Health Services**

### **Flourish Australia - Newcastle**

627 Hunter Street, NEWCASTLE NSW 2300

**E** [info@flourishaustralia.org.au](mailto:info@flourishaustralia.org.au)

**W** [flourishaustralia.org.au](http://flourishaustralia.org.au)

**P** (02) 9393 9700

Support in recovery for people with mental health  
issues along with housing in the community, work  
and recreational activities.

### **headspace - Gosford**

237 Mann Street, GOSFORD NSW 2250

**W** [cclhd.health.nsw.gov.au](http://cclhd.health.nsw.gov.au)

**P** (02) 4304 7870

We are a youth friendly, free service, for young  
people aged 12-25 years

### **Hunter Primary Care**

7 Warabrook Boulevard, WARABROOK  
NSW 2304

**E** [info@hunterprimarycare.com.au](mailto:info@hunterprimarycare.com.au)

**W** [hunterprimarycare.com.au](http://hunterprimarycare.com.au)

**P** (02) 4925 2259

At Hunter Primary Care we support people to live a healthy life. We provide a range of health and wellbeing services to Newcastle and the Hunter Valley, including: - Aboriginal Health and Wellbeing - NDIS Support Coordination - Mental Health and Wellbeing - General Health and Wellbeing

### **Kaiyu Samaritans**

54 Clyde Street, HAMILTON NORTH NSW  
2292

**E** [melissa.baxter-](mailto:melissa.baxter-danvers@samaritans.org.au)

[danvers@samaritans.org.au](mailto:danvers@samaritans.org.au)

**W** [samaritans.org.au](http://samaritans.org.au)

**P** (02) 4953 0051

A community based mental health service for adults living with a mental illness. Self referral ok. Mon, Tues, Thurs and Fri by appointment.

### **Samaritans Foundation - Broadmeadow**

32 Brunner Road, BROADMEADOW NSW  
2292

**E** [reconnect@samaritans.org.au](mailto:reconnect@samaritans.org.au)

**W** [samaritans.org.au](http://samaritans.org.au)

**P** (02) 4014 9380

Education, Counselling, Information and Support for Families, Relatives and Friends of People with Mental Illness:

## **Sexual Support Services & Counselling**

### **Family Planning NSW**

384 Hunter St, NEWCASTLE NSW 2300

**E** [jodied@fpnsw.org.au](mailto:jodied@fpnsw.org.au)

**W** [fpnsw.org.au](http://fpnsw.org.au)

**P** (02) 4929 4485

Provides sexual and reproductive health services to all ages both face-to-face and telehealth. Youth drop-in clinic (up to 24 years of age) on Tuesday & Wednesday from 12:00pm to 5:30pm. Call for an appointment or book an appointment online via: <https://fpnsw.wufoo.com/forms/p197vuee0q3xq8g/>

### **Family Planning NSW - Talkline**

**E** [talkline@fpnsw.org.au](mailto:talkline@fpnsw.org.au)

**W** [fpnsw.org.au](http://fpnsw.org.au)

**P** 1300 658 886

Call or email for free confidential information, advice and options across a wide range of reproductive and sexual health issues.

## **Specialists**

### **Headstart - Acquired Brain Injury Services (ABI) - Hamilton**

95 Turnbull Street, HAMILTON SOUTH  
NSW 2303

**E** [comms@headstart-abi.com.au](mailto:comms@headstart-abi.com.au)

**W** [headstart-abi.com.au](http://headstart-abi.com.au)

**P** (02) 4965 4420

We have been supporting the Hunter, Port Stephens and Central Coast region since 1987. Our difference is our expertise. Headstart is a specialist service supporting the choices and independence of people with an Acquired Brain Injury (ABI).

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# Information & Counselling

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## Financial & Gambling Management & Budgeting

### Financial Counselling Hunter Valley Project

Unit 5, Level 1, 1 Elgin Street, MAITLAND NSW 2320

**E** [admin@fchv.org.au](mailto:admin@fchv.org.au)

**W** [fchv.org.au](http://fchv.org.au)

**P** (02) 4933 8999

Free and confidential financial counselling service for anyone in the community experiencing financial difficulties. We provide options to reduce financial stress, budgeting, credit, debt in general, repossession, bankruptcy, consumer leases, Buy Now Pay Later loans etc.

### GambleAware Hunter New England

50 Crebert Street, MAYFIELD NSW 2304

**E** [gambleaware@catholiccare.org.au](mailto:gambleaware@catholiccare.org.au)

**W** [catholiccare.org.au](http://catholiccare.org.au)

**P** 1800 497 065

GambleAware is here to educate people throughout the Hunter region to gamble safely & provide free confidential support for anyone affected by gambling. GambleAware services include: • Counselling • Financial counselling and consultation • SMART Recovery Groups with a gambling focus • Self-Exclusions from pubs, clubs and online services • Community Engagement and education

### Hunter Gambling Counselling Service

Singleton Neighbourhood Centre, 21 Mary Street, SINGLETON NSW 2330

**E** [ferfogliae@missionaustralia.com.au](mailto:ferfogliae@missionaustralia.com.au)

**W** [missionaustralia.com.au](http://missionaustralia.com.au)

**P** 0476 808 686

Mission Australia offers free, confidential counselling in for anyone who is concerned about their gambling. This includes access to self-exclusion and support for family and friends. You can phone to make an appointment and you don't need a referral. Counselling options include face-to-face, telephone, groups, community information sessions, online and outreach services.

### Samaritans Foundation

555 High Street, MAITLAND NSW 2323

**E** [sinc@samaritan.org.au](mailto:sinc@samaritan.org.au)

**W** [samaritans.org.au](http://samaritans.org.au)

**P** (02) 4934 0800

Do you need help with your debt? Free Samaritans Financial Counselling is available in the Newcastle and Hunter regions.

### Samaritans Financial Counselling

32 Bruncker Road, BROADMEADOW NSW 2292

**E** [reconnect@samaritans.org.au](mailto:reconnect@samaritans.org.au)

**W** [samaritans.org.au](http://samaritans.org.au)

**P** (02) 4014 9380

Do you need help with your debt? Free Samaritans Financial Counselling is available in the Newcastle and Hunter regions. Financial Counsellors operate throughout New South Wales

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**St Vincent de Paul - Newcastle NILS**  
2/956 Hunter St, NEWCASTLE WEST NSW  
2302

**E** [newcastlenils@vinnies.org.au](mailto:newcastlenils@vinnies.org.au)

**W** [vinnies.org.au](http://vinnies.org.au)

**P** (02) 4032 3583

The No Interest Loan Scheme® (NILS) provides interest-free loans for individuals or families on low incomes to access credit for the purchase of essential goods and services. As loans are repaid, the money is lent out to other members of the community to utilise this service.

**The Salvation Army (Moneycare)**  
67 Cleary Street, HAMILTON NSW 2303

**E** [moneycare@salvationarmy.org.au](mailto:moneycare@salvationarmy.org.au)

**W** [salvationarmy.org.au](http://salvationarmy.org.au)

**P** 1800 722 363

The Salvation Army's Moneycare is a free and confidential financial counselling service for people facing financial difficulties or wanting to avoid financial difficulties in the future. Staff are able to help with a range of issues including budgeting, credit, debt and repossession.

**The Salvation Army Moneycare**  
67 Cleary Street, HAMILTON NSW 2303

**E** [moneycare@salvationarmy.org.au](mailto:moneycare@salvationarmy.org.au)

**W** [salvationarmy.org.au](http://salvationarmy.org.au)

**P** 1800 722 363

The Salvation Army Moneycare provides FREE and confidential Financial Counselling to people experiencing financial difficulties. Whether its credit cards, overdue bills, car loan, mortgage, budgeting or bankruptcy – our professional team of counsellors are here to help. Book an appointment to work through your options and together we can create a plan for a better financial future.

## **General Support Services & Counselling**

**A Better Me Psychology**  
Unit 2, 17 Grainger St, LAMBTON NSW  
2299

**E** [abettermepsychology@outlook.com](mailto:abettermepsychology@outlook.com)

**W** [abettermepsychology.com](http://abettermepsychology.com)

**P** 0434 700 158

I am a registered Psychologist. I have experience in many areas. This could include trauma, anxiety, depression, personality disorders, domestic violence, autism, relationship issues, anger, addiction and post traumatic stress. I enjoy improving my skills and attending regular professional development to continue to assist clients.

**Eastlakes Family Support Service**  
14 Hickory Rd, GATESHEAD WEST NSW  
2290

**E** [staff@efss.org.au](mailto:staff@efss.org.au)

**W** [efss.org.au](http://efss.org.au)

**P** (02) 4943 9255

Early Intervention family counselling, financial counselling, parenting groups, advocacy support, Staying Home Leaving Violence program, Brighter Futures program: available Monday to Friday 9am - 4.30pm. Families can access the service by making their own appointment, or other services can make a referral on behalf of the person enquiring.



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**Healing Path To Wellness**

Gateway Centre, Lakeview Parade,  
PELICAN NSW 2281

**E** [admin@hptw.com.au](mailto:admin@hptw.com.au)

**W** [hptw.com.au](http://hptw.com.au)

**P** (02) 4081 3800

Health promotion charity offering support services for sufferers of mental illness, chronic pain and special needs. Counselling, art therapy, nutrition services, life coaching, face-to-face and telehealth sessions available.

**Hunter Women's Centre**

58-60 Industrial Drive, MAYFIELD NSW  
2304

**E** [admin@hwc.org.au](mailto:admin@hwc.org.au)

**W** [hwc.org.au](http://hwc.org.au)

**P** (02) 4968 2511

Services for women include counselling, groups, workshops and referrals for women in the Newcastle and Hunter region.

**Interrelate - Newcastle**

495 Hunter St, NEWCASTLE NSW 2300

**E** [newcastle@interrelate.org.au](mailto:newcastle@interrelate.org.au)

**W** [interrelate.org.au](http://interrelate.org.au)

**P** 1300 473 528

Interrelate is a not-for-profit provider of relationship services to individuals, couples, families, children, schools and communities. Each year, Interrelate helps more than 90,000 people strengthen their relationships.

**Survivor's R Us**

57 Pendlebury Road, CARDIFF NSW 2285

**E** [survivors@survivorsrusincorporated.com](mailto:survivors@survivorsrusincorporated.com)

**W** [survivorsrusincorporated.com](http://survivorsrusincorporated.com)

**P** (02) 4953 7108

We help men, women & children with counselling services & connecting to refuges, discount food warehouse and op-shop, we supply dignity bags, children's toys and furniture.

**Victims Services**

**E** [vs@dcj.nsw.gov.au](mailto:vs@dcj.nsw.gov.au)

**W** [victimsservices.justice.nsw.gov.au](http://victimsservices.justice.nsw.gov.au)

**P** 1800 633 063

Victims Services helps people who are victims of violent crime in NSW with information and referrals. You can access support under the Victims Support Scheme, including counselling, financial assistance for immediate needs, financial assistance for economic loss, recognition payment.

**Yacaaba Centre**

29 Donald Street, NELSON BAY NSW 2315

**E** [contact@yacaabacentre.com.au](mailto:contact@yacaabacentre.com.au)

**W** [yacaabacentre.com.au](http://yacaabacentre.com.au)

**P** (02) 4984 2176

Our mission at the Yacaaba Centre is to provide counselling support, information and advocacy for our clients, enabling them to develop strategies to sustain physical and psychological wellbeing. We deliver a range of early intervention support conducted within a counselling approach to assist vulnerable people who are at imminent risk of homelessness or who are homeless.

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## **Sexual Support Services & Counselling**

### **Karumah**

Unit 1, 24 John Hooker St, ISLINGTON  
NSW 2296

**E** [admin@karumah.com.au](mailto:admin@karumah.com.au)

**W** [karumah.org.au](http://karumah.org.au)

**P** (02) 4940 8393

Karumah provides a free and confidential case management service that provides support to People Living with HIV in the Hunter New England region. Our specialized staff can work with you to address a range of issues including self-management, treatment adherence, safe behaviours, mental health, nutrition and other issues that impact on your physical health and social wellbeing.

## **Suicide & Self Harm Information**

### **Lifeline Hunter**

12 Maitland Rd, ISLINGTON NSW 2296

**E** [nhreception@lifeline.org.au](mailto:nhreception@lifeline.org.au)

**W** [lifelinedirect.org.au](http://lifelinedirect.org.au)

**P** 1300 152 854

Crisis support and suicide prevention. If you are thinking about suicide or experiencing a personal crisis. Free interpreting service.

## **Legal Assistance & Information Services**

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### **General Legal Assistance & Information**

#### **Hunter Community Legal Centre**

Level 2, 116 Hunter Street, NEWCASTLE  
NSW 2300

**E** [admin@hunterclc.com.au](mailto:admin@hunterclc.com.au)

**W** [hunterclc.com.au](http://hunterclc.com.au)

**P** (02) 4040 9120

HCLC Provides free legal advice to people who live, work or study in the Newcastle, Lake Macquarie, Port Stephens, Great Lakes and Hunter Valley regions. The Hunter Community Legal Centre (CLC) is an independent, not for profit, community legal centre funded by the State and Federal Attorneys General Departments. Hunter CLC gratefully acknowledges the financial support of the funding bodies.

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**The University Of Newcastle - Legal Centre - Older Persons Legal Clinic**  
NeW Space, 409 Hunter St, NEWCASTLE  
NSW 2300

**E** [legalcentre@newcastle.edu.au](mailto:legalcentre@newcastle.edu.au)

**W** [newcastle.edu.au](http://newcastle.edu.au)

**P** (02) 4921 8666

The University of Newcastle Legal Centre's Older Persons Legal Clinic offers free legal advice and assistance to people aged 60 years and over and to Indigenous people aged 50 years and over. Includes Wills and planning for the future, family law, neighbourhood disputes, tenancy issues, disputes with government departments, elder abuse and carer issues.

## **Mediation & Ombudsman Support**

### **Energy and Water Ombudsman NSW (EWON)**

**E** [narelleb@ewon.com.au](mailto:narelleb@ewon.com.au)

**W** [ewon.com.au](http://ewon.com.au)

**P** 1800 246 545

Free, fair and independent dispute resolution scheme for consumers and small business in NSW experiencing difficulties with their energy and water providers. Billing issues, meter or network problems, contact issues to name a few. We also offer online information sessions for staff, community workers and groups

## **Religion & Philosophy**

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### **Churches and Places of Worship**

#### **Christ Church Cathedral Newcastle**

52 Church Street, NEWCASTLE NSW 2300

**E** [cathedral@newcastlecathedral.org.au](mailto:cathedral@newcastlecathedral.org.au)

**W** [newcastlecathedral.org.au](http://newcastlecathedral.org.au)

**P** (02) 4929 2052

We are a vibrant community in the heart of the City. Our Cathedral dominates the skyline, gathering visitors, pilgrims and tourists to enjoy its splendid architecture, music, worship & art - it houses Newcastle's principal War Memorial & memorabilia.

#### **Goodlife Church Newcastle**

18 Albert Street, WICKHAM NSW 2293

**E** [hello@goodlifechurch.com.au](mailto:hello@goodlifechurch.com.au)

**W** [goodlifechurch.com.au](http://goodlifechurch.com.au)

**P** (02) 4961 3022

OUR SERVICES ARE FULL OF LIFE WITH GREAT WORSHIP, INSPIRING PREACHING, AND AN EXCITING PROGRAM FOR THE CHILDREN. PLUS WE'VE GOT MIDWEEK CONNECT GROUPS AND LOADS GOING ON FOR EVERYONE IN NEWCASTLE. WE JUST KNOW YOU'LL FEEL RIGHT AT HOME.

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**Salvation Army - Singleton Corps**  
4 York Street, SINGLETON NSW 2330

**E** [singletoncorps1@salvationarmy.org.au](mailto:singletoncorps1@salvationarmy.org.au)

**W** [salvationarmy.org.au](http://salvationarmy.org.au)

**P** (02) 6572 2690

A church where all people from all walks of life are welcomed and encouraged.

**Tanilba Bay Baptist Church**  
41 Beatty Blvd, TANILBA BAY NSW 2319

**E** [acgentle@gmail.com](mailto:acgentle@gmail.com)

**W** [tanilbabaybaptistchurch.com](http://tanilbabaybaptistchurch.com)

**P** (02) 4982 3022

Tanilba Bay Baptist Church is an evangelical church that ministers to the people on the Tilligerry Peninsula.

**Uniting Church Maitland**  
347 Ken Tubman Drive, MAITLAND NSW 2320

**E** [presofficer@hunter.uca.org.au](mailto:presofficer@hunter.uca.org.au)

**W** [nswact.uca.org.au](http://nswact.uca.org.au)

**P** (02) 4933 9059

Our Mission Statement is to be a loving, nurturing community, growing into deeper faith relationships through Jesus, the Christ. We encourage each other to live out a mutual ministry in which our diverse talents and God's calling come together in nurture and outreach to others by the empowering of the Holy Spirit.

**Uniting Church Mayfield**  
Cnr Kerr and Highfields Sts, MAYFIELD NSW 2304

**E** [presofficer@hunter.uca.org.au](mailto:presofficer@hunter.uca.org.au)

**W** [nswact.uca.org.au](http://nswact.uca.org.au)

**P** (02) 4967 4727

We are a fellowship of reconciliation, living God's love and acting for the common good to build a just and compassionate community.

**Westlakes Salvos**  
156 Bay Road, BOLTON POINT NSW 2283

**E** [tracy.iles@salvationarmy.org.au](mailto:tracy.iles@salvationarmy.org.au)

**W** [salvationarmy.org.au](http://salvationarmy.org.au)

**P** (02) 4959 7424

"The Salvation Army, an international movement, is an evangelical part of the universal Christian Church. Its message is based on the Bible. Its ministry is motivated by love of God. Its mission is to preach the gospel of Jesus Christ and meet human needs in His name without discrimination."

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## Sport

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### Sports Clubs

#### Big Issue Community Street Soccer - Newcastle

PCYC, Young & Melbourne Rd,  
BROADMEADOW NSW 2292

**E** soccernewcastle@bigissue.org.au

**W** thebigissue.org.au

**P** 0459 951 266

Want to get active and make new friends? Head down to your local Street Soccer program and join in the fun. It's completely free and open to anyone 16 years and above. Our players come from many walks of life. There is no need to have any experience playing soccer, our program caters to all fitness levels and abilities. Every Thursday from 3:30pm-5:00pm Contact: Christian and Teya

## Welfare Assistance & Services

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### Food Vans and Kitchens

#### Merrigum Friendship Centre

Merrigum Street, WINDALE NSW 2306

**E** WindaleAnglican2@gmail.com

**W** elm-anglican.au

**P** 0492 429 749

A place for a cuppa and chat on Wednesday mornings run by volunteers. Emergency food relief and OzHarvest rescued food is also available.

#### BaptistCare HopeStreet - Wallsend

58 Cowper St, WALLSEND NSW 2287

**E** ask@baptistcare.org.au

**W** baptistcare.org.au

**P** (02) 4032 5224

HopeStreet is ready and able to support people and families with food and emergency relief support via pick up or delivery to you. Anyone in need or struggling to afford food can visit or call us today.

#### BaptistCare HopeStreet - Windale

Shop 1, 24 South Street, WINDALE NSW 2306

**E** ask@baptistcare.org.au

**W** baptistcare.org.au

**P** (02) 4032 4810

HopeStreet is able to support people in the community with exploring emergency relief options which may be provided internally and/or externally. Anyone who is in need and is struggling to afford food can enquire by visiting or calling us today.

#### Broken And RestoredLIVEfree Project

486 Glebe Rd, ADAMSTOWN NSW 2289

**E** chris@livefreeproject.org.au

**W** livefreeproject.org.au

**P** 0412 429 193

Support we are currently providing: Doorstep Deliveries of Essential Goods ?RUOK Check Conversations - via the phone NDIS individual mentoring Medical Advocacy Crisis Relief Food parcels from Oz Harvest Transport assistance Our Inspire women's group is doing small group coffee catch ups Online Wellbeing Resources!

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**Civic Park Community Kitchen**

King Street, NEWCASTLE NSW 2300

**E** [foodprograms@catholiccare.org.au](mailto:foodprograms@catholiccare.org.au)

**W** [catholiccare.org.au](http://catholiccare.org.au)

**P** (02) 4979 1339

To help ease the burden of homelessness, CatholicCare Food Programs provide hot, nutritious meals across the region. Civic Park Community Kitchen operates on Saturdays between 6:30 - 7:30 pm. Our team of dedicated volunteers provide food, hospitality and friendship to our Friends.

**CatholicCare Hamilton South Community Kitchen**

29 Fowler Street, HAMILTON SOUTH NSW 2303

**E** [foodprograms@catholiccare.org.au](mailto:foodprograms@catholiccare.org.au)

**W** [catholiccare.org.au](http://catholiccare.org.au)

**P** (02) 4979 1339

To help ease the burden of homelessness, CatholicCare Food Programs provide hot, nutritious meals across the region. Working in collaboration with other agencies including Orange Sky Laundry, our team of dedicated volunteers provide food, hospitality and friendship to the marginalised in our community.

**CatholicCare Toronto Community Kitchen**

97 The Boulevard, TORONTO NSW 2283

**E** [foodprograms@catholiccare.org.au](mailto:foodprograms@catholiccare.org.au)

**W** [catholiccare.org.au](http://catholiccare.org.au)

**P** (02) 4979 1339

To help ease the burden of homelessness, CatholicCare Food Programs provide hot, nutritious meals across the region. Working in collaboration with other agencies including Orange Sky Laundry, our team of dedicated volunteers provides food, hospitality and friendship to the marginalised in our community.

**Church Unlimited**

10 Ken Tubman Drive, MAITLAND NSW 2320

**E** [INFO@HOPEUC.COM](mailto:INFO@HOPEUC.COM)

**W** [hopeuc.com](http://hopeuc.com)

**P** (02) 4393 3764

Food Parcels/Crisis Bags

**Meals of HOPE**

13/1a, Ken Tubman Drive, MAITLAND NSW 2320

**E** [info@hopeuc.com](mailto:info@hopeuc.com)

**W** [hopeuc.com](http://hopeuc.com)

**P** (02) 4393 3764

Food Vans & Kitchens - . Low-cost food bank

**Food not Bombs**

**E** [fnbnewy@protonmail.com](mailto:fnbnewy@protonmail.com)

Community and volunteer-run, a secular, anarchist group, sharing free vegan meals every Monday Wednesday at Hamilton

**Food Way Medowie**

60 Silver Wattle Drive, MEDOWIE NSW 2318

**E** [life@medowieaog.com](mailto:life@medowieaog.com)

**P** (02) 4981 8204

Centrelink card holders can obtain a wide variety of good quality packaged groceries, bread fruit and vegetables. No charge for food, just a service contribution is required to cover operational costs. Open Wed & Thu 9am – 2pm by phone appointment only. Please phone 4981 8204 from 8am on the day you intend to visit to book your appointment.

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**Gateway Church Hunter**

Lakeview Parade, PELICAN NSW 2281

**E** [davegatewaycare@gmail.com](mailto:davegatewaycare@gmail.com)

**W** [gatewayhunter.org.au](http://gatewayhunter.org.au)

**P** 0408 951 155

Gateway Care are the appointed food distribution centre for "NSW Second Bite" community program for all of Lake Macquarie & Newcastle. We support non-profits with proven food programs with produce for use in their programs. Gateway also hand out free food to community members on Tues from 10:30 till midday & Wed from 1:30pm till 3pm. Home delivery can be arranged for those who are sick.

**Newcastle Care - Hope Cafe**

85 Tudor Street, HAMILTON NSW 2303

**E** [office@gencitychurch.com.au](mailto:office@gencitychurch.com.au)

**W** [gencitychurch.com.au](http://gencitychurch.com.au)

**P** (02) 4969 2799

Providing hot takeaway meals from 6.00pm to 7.00pm Thursday nights. Drop in.

**Goodlife Food Co-op**

Old Maitland Gaol, John Street, EAST MAITLAND NSW 2323

**E** [office@goodlifechurch.com.au](mailto:office@goodlifechurch.com.au)

**W** [goodlifechurch.com.au](http://goodlifechurch.com.au)

**P** (02) 4961 3022

Offering a wide range of grocery and household items to those in need. Hampers available for those in financial distress and frozen meals made available by OzHarvest.

**Grainery Care**

58 Maitland Rd, MAYFIELD NSW 2304

**E** [care@grainery.org.au](mailto:care@grainery.org.au)

**W** [grainerycare.com](http://grainerycare.com)

**P** (02) 4967 4777

Foodbank Shop - 58 Maitland Rd, Mayfield Tue - Fri Free Community Dinner and Fellowship Tuesday 6pm during school terms. Grainery Church - 11 Murray Dwyer Circ Mayfield West.

**HAMILTON SDA Pantry**

105 Lindsay Street, HAMILTON NSW 2303

**E** [hamiltonsdapantry@gmail.com](mailto:hamiltonsdapantry@gmail.com)

**W** [hamiltonchurch.org.au](http://hamiltonchurch.org.au)

**P** 0438 474 008

Food Pantry and Community Meal, Hamilton SDA Church. Thursday afternoons. 4.00pm - 5.15pm: low-cost groceries (including fresh produce, low cost meat, packaged food). 5pm: Shared community meal (hot food).

**Munch Program**

347 Ken Tubman Drive, MAITLAND NSW 2320

**E** [rjmacf@gmail.com](mailto:rjmacf@gmail.com)

**W** [uniting.church](http://uniting.church)

**P** 0418 299 438

Dinners Monday and Wednesday at 5.00pm

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**The Community Kitchen Merewether**  
Merewether Uniting Church Glebe Rd,  
MEREWETHER NSW 2291

**E** minister.merewetheruca@gmail.com

**W** merewether.org.au

**P** (02) 4961 4525

Looking for a nutritious meal in a safe environment? Everyone welcome every Tuesday (February to Christmas). The meal is served at 6pm. Whether you are a regular or this is your first time you are welcome to come and share a meal, conversation and friendship.

**New Day Christian Church**  
12 Day St, TORONTO NSW 2283

**W** ndccnsw.wixsite.com

**P** (02) 4959 4891

Free Bread, Cheap groceries. Fruit & Veg

**OzHarvest - Newcastle**  
7/50 Clyde St, HAMILTON NORTH NSW  
2292

**E** newcastle.info@ozharvest.org

**W** ozharvest.org

**P** (02) 4940 0767

As Newcastle's only perishable food rescue organisation, OzHarvest Newcastle is delivering significant social and environmental outcomes for individuals, organisations and local communities.

**Samaritans Emergency Relief Centre - Wyoming**  
2 Ronald Avenue, WYOMING NSW 2250

**E** sinc@samaritian.org.au

**W** samaritans.org.au

**P** 1300 656 336

Wyoming Emergency Relief will be closed until further notice.

**Samaritans Foundation - Broadmeadow**  
32 Bruncker Road, BROADMEADOW NSW  
2292

**E** reconnect@samaritans.org.au

**W** samaritans.org.au

**P** (02) 4014 9380

Help with food and utility assistance. Appointment only - please phone. Current Centrelink Income. Statement required.

**The Soul Cafe**  
Newcastle Cafe & Administration, Cnr of  
Hunter St & Watt St, NEWCASTLE NSW  
2300

**E** admin@soulcafe.org.au

**W** soulhub.org.au

**P** (02) 4926 1758

Soul Café supports homeless, vulnerable, disadvantaged and people with addictions in our local community.



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**Vivid Life Church**

Windale Community Hall Lakes Street, 12  
Lakes Street, WINDALE NSW 2306

**E** [vividlifecharlestown@gmail.com](mailto:vividlifecharlestown@gmail.com)

**P** 0422 361 602

Over the years we have been involved in practical aspects of loving and serving our God through loving and serving our community including soup kitchen style ministry, op shops and our Windale Brekkie Church.

## **General Welfare & Support Services**

**Alternatives to Violence Project Australia**

199 Broadmeadow Road,  
BROADMEADOW NSW 2292

**E** [newcastleworkshops@avp.org.au](mailto:newcastleworkshops@avp.org.au)

**W** [avpaustralia.weebly.com](http://avpaustralia.weebly.com)

**P** (02) 4953 9422

The Alternatives to Violence Project (AVP) offers small group workshops helping people transform conflict and develop nonviolent relationships. Using a variety of interactive activities, listening to each other and self-reflection, the workshops promote individual and community growth. We believe there is a power for peace and good in everyone, and that this power can help transform violence.

**Christians Against Poverty - Newcastle**

451 Hunter Street, NEWCASTLE NSW 2300

**E** [info@capaust.org](mailto:info@capaust.org)

**W** [capaust.org](http://capaust.org)

**P** (02) 4914 0500

CAP provides a free service dedicated to improving your financial wellbeing, wherever you are at on the journey. You can get connected with a local Coach to assist you in putting together a budget and navigating personal finance.

**Community Activities Lake Macquarie**

77 The Boulevard, TORONTO NSW 2283

**E** [admin@calm.org.au](mailto:admin@calm.org.au)

**P** (02) 4950 3888

We provide the following services to families and young people living in West Lake Macquarie; • Advice, information, referral and support to assist with parenting; • Individual case management; • A variety of parenting groups throughout the year. All enquiries for case management require a referral and initial assessment to ascertain if we are the right service to work with you or your clients.

**Department of Communities and Justice - Charlestown**

309 Charlestown Rd, CHARLESTOWN NSW 2290

**W** [facs.nsw.gov.au](http://facs.nsw.gov.au)

**P** (02) 4985 1500

Our purpose is to help create a safe, just, resilient and inclusive NSW in which everyone has the opportunity to realise their potential.

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**Family Inclusion Strategies In The Hunter (FISH)**

**E** [contact@finclusionh.org](mailto:contact@finclusionh.org)

**W** [finclusionh.org](http://finclusionh.org)

**P** 1300 942 598

Peer support and advocacy for parents and families whose children were removed and placed in care, or who are at risk of removal. We provide court support, phone support, meeting and group support, e.g., workshops and information sessions. FISH parent leaders and peer workers also provide consultations and education for agencies, workers and carers to improve family inclusive practice.

**GIVIT**

**E** [info@givit.org.au](mailto:info@givit.org.au)

**W** [givit.org.au](http://givit.org.au)

GIVIT's matches generosity with genuine need by inspiring and connecting an online network of givers. Through its website, Australian charities are supported as they request essential, quality items on behalf of their clients. GIVIT then matches these requests with items donated by members of the public, ensuring our most vulnerable receive exactly what they need, when they need it the most.

**GIVIT ACT**

**E** [act@givit.org.au](mailto:act@givit.org.au)

**W** [givit.org.au](http://givit.org.au)

GIVIT is a national not-for-profit connecting those who have with those who need, in a private and safe way.

**Mums' Cottage**

29 St Helen Street, HOLMESVILLE NSW 2286

**E** [admin@mumscottage.org.au](mailto:admin@mumscottage.org.au)

**W** [mumscottage.org.au](http://mumscottage.org.au)

**P** (02) 4953 4105

A welcoming environment where families can heal and be guided to stabilise their lives and venture onwards to a brighter future. Access to mentors, disability services, case coordination, legal guidance, financial guidance, health care, educational services, parenting programs, workshops and combined family events. Meetings for safety, support, companionship & guidance.

**Orange Sky Laundry - Nelson Bay**

All Saints Anglican Church, 25 Church Street, NELSON BAY NSW 2315

**E** [info@orangesky.org.au](mailto:info@orangesky.org.au)

**W** [locations.orangesky.org.au](http://locations.orangesky.org.au)

**P** (07) 3062 4811

Orange Sky works alongside community groups such as a food van or drop-in-centre s and this enables people to get more than just their washing done, a hot meal and a cuppa and a hot shower and assistance to access other services. If you or anyone needs some washing done, come along to one of our locations and meet our friendly Orange volunteers.

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**Orange Sky Laundry - Swansea**  
Swansea Community Cottage, 228 Pacific  
Hwy, SWANSEA NSW 2281

**E** [info@orangesky.org.au](mailto:info@orangesky.org.au)

**W** [locations.orangesky.org.au](http://locations.orangesky.org.au)

**P** (07) 3062 4811

Orange Sky works alongside community groups such as a food van or drop-in-centres and this enables people to get more than just their washing done, a hot meal and a cuppa and a hot shower and assistance to access other services. If you or anyone needs some washing done, come along to one of our locations and meet our friendly Orange volunteers.

**Rivergum Grandparents As Parents  
Support Group**

Meeting Room first Floor, 23 Newline  
Road, RAYMOND TERRACE NSW 2324

**E** [rivergumgrandparentsasparents@gmail.com](mailto:rivergumgrandparentsasparents@gmail.com)

**P** 0403 688 724

We are a group of people who are raising our Grand or Kin children. We meet Fridays @ 10.30am. Our meetings are about sharing information, support, & also advocacy at meetings with NGO's & various authorities. The group is very strict on confidentiality. We also fundraise to provide the children & adults within our group outings from time to time, our aim is to see the children happy.

**Tailored Youth and Family Services**  
4a Pacific Highway, GATESHEAD NSW  
2290

**E** [eianewcastle@samaritans.org.au](mailto:eianewcastle@samaritans.org.au)

**W** [samaritans.org.au](http://samaritans.org.au)

**P** (02) 4942 1621

Tailored Youth and Family Services is an innovative program that works with children, youth and their families going through challenging times.

**Samaritans Emergency Relief - Morrisset**  
Anglican Church, 33 Newcastle Road,  
MORISSET NSW 2264

**E** [sinc@samaritan.org.au](mailto:sinc@samaritan.org.au)

**W** [samaritans.org.au](http://samaritans.org.au)

**P** (02) 4973 1204

Food parcels available between 9am – 1pm, Monday – Friday. Appointments are needed for all assessment interviews and can be made by phone on the day, commencing 30 minutes before opening time (from 8:30am).

**Samaritans Emergency Relief -  
Rutherford**  
92 Gillies St, RUTHERFORD NSW 2320

**E** [sinc@samaritan.org.au](mailto:sinc@samaritan.org.au)

**W** [samaritans.org.au](http://samaritans.org.au)

**P** 0408 253 641

Regular operating hours: Tue, 10:00am – noon  
Amended opening times: ER Closed – no  
emergency assistance available. Food parcels  
available on Thursdays

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**Samaritans Emergency Relief - Toronto**

Level 1 , 43 The Boulevarde, TORONTO  
NSW 2283

**E** [sinc@samaritan.org.au](mailto:sinc@samaritan.org.au)

**W** [samaritans.org.au](http://samaritans.org.au)

**P** (02) 4959 7857

Samaritans provide reliable emergency relief services in Toronto & Newcastle. Open Tuesday and Friday; 9:30am – 12noon and 1pm – 3pm, Wednesday; 9:30am – 1:30pm Open Thursday; 9:30am – 12noon (appointment only). Appointments are needed for all assessment interviews and can be made by phone on the day, commencing 30 minutes before opening time (from 9:00am).

**Saver Plus**

**W** [bsl.org.au](http://bsl.org.au)

**P** 1300 610 355

Saver Plus is a 10-month matched savings program that helps people to build their financial skills, establish a savings goal and develop long term saving habits. When finished, participants receive up to \$500 in matched savings which can be used for education costs such as computers and tablets, text books and uniforms.

**Services Australia**

279 King St, NEWCASTLE NSW 2300

**W** [servicesaustralia.gov.au](http://servicesaustralia.gov.au)

**P** 13 28 50

We deliver government payments and services.

**Share Your Home**

614 Freemans Drive, COORANBONG NSW  
2265

**E** [ShareYourHomeAustralia@gmail.com](mailto:ShareYourHomeAustralia@gmail.com)

**W** [shareyourhome.com.au](http://shareyourhome.com.au)

Free haircuts and free Christmas hampers & toys.  
Min spend \$5 -2 free loaves of bread.

**National Perinatal Support Program**

**E** [info@thebabesproject.com](mailto:info@thebabesproject.com)

**W** [thebabesproject.com.au](http://thebabesproject.com.au)

**P** 1300 140 212

The Babes Project works with women who are seeking additional support during pregnancy. We run a National support service providing our Perinatal Support Program via phone and video calls for pregnant and early parenting women across Australia, who cannot access one of the Centres.

**The Kind Path**

**E** [kindpathau@gmail.com](mailto:kindpathau@gmail.com)

**P** (02) 4222 9598

The Kind Path is an environmentally friendly, vegan charity based in Australia, committed to the promotion of sustainable practices in our community. We are a motivated and resourceful crew who is focused on eliminating animal cruelty and providing vegan-friendly essential aid to disadvantaged people in our society.

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**The University Of Newcastle - Hunter  
Outreach Project - The Family Action  
Centre**

University of Newcastle, University Drive,  
CALLAGHAN NSW 2308

**E** family@newcastle.edu.au

**W** newcastle.edu.au

**P** (02) 4921 5758

The Family Action Centre (FAC) is a research, teaching and practice centre focused on families and their communities. The Centre has a 30 year track record of innovative, dynamic and enduring work that aims to strengthen family and community wellbeing. The assets and diverse resources of families and communities underpin vibrant, cohesive and resilient societies.

**Woodrising Neighbourhood Centre**

80 Hayden Brook Rd, WOODRISING NSW  
2284

**E** admin@woodrisingnc.org.au

**W** woodrisingnc.org.au

**P** (02) 4959 4624

Emergency relief assistance including community food pantry & personal care items. OzHarvest on Thursdays, financial counselling, adolescent and family counselling, gambling counselling.

## Meals on Wheels

**Hamilton Meals on Wheels**

Girl Guides Hall, Thomas St, HAMILTON  
NSW 2303

**E** hamilton@mow.net.au

**W** mow.net.au

**P** (02) 4969 4292

Newcastle Meals on Wheels currently caters to over 800 Novocastrians, delivering meals three days a week, and offering social support program two days a week.

**Lambton Meals on Wheels**

61 De Vitre St, LAMBTON NSW 2299

**E** lambton@mow.net.au

**W** mow.net.au

**P** (02) 4957 0482

Lambton Meals on Wheels delivers to: Jesmond, Lambton, New Lambton, New Lambton Heights, North Lambton, Rankin Park and Waratah West.

**Mayfield Meals on Wheels**

154 Crebert Street, MAYFIELD NSW 2304

**E** mayfield@mow.net.au

**W** mow.net.au

**P** (02) 4967 2777

Newcastle Meals on Wheels helps make it possible for you to stay independent in your own home.

### **Merewether Meals on Wheels**

30 Caldwell St, MEREWETHER NSW 2291

**E** merewether@mow.net.au

**W** mow.net.au

**P** (02) 4963 6386

Meals on Wheels are hot, nutritious lunches that are delivered Monday through Friday to the homebound elderly who meet these requirements: 60 years of age or older (or the spouse of a person 60 years of age or older) at risk of malnutrition. unable to come in to a Meals on Wheels People center for a meal.

### **Stockton Meals on Wheels**

74 Mitchell Street, STOCKTON NSW 2295

**E** stockton@mow.net.au

**W** mow.net.au

**P** (02) 4928 2810

Home delivered meals servicing Stockton and Fern Bay.

## **Second Hand Shops**

### **Hunter Domestic Violence Support and Advisory Services - Doo Stop Op Shop**

75 Maitland Street, BRANXTON NSW 2335

**E** hello@hunterdomesticviolenceservice.com

**W** hunterdomesticviolenceservice.com

**P** (02) 4990 9609

This op shop supports our outreach centre and Jodie's Place Women & Children's Refuge.

### **Opportunity Knocks Medowie**

Shop 10, Medowie Shopping Centre,  
Ferodale Rd, MEDOWIE NSW 2318

**E** life@medowieaog.com

**P** (02) 4981 7090

Quality clothing at an affordable price. Medowie's longest running opportunity shop.

### **Salvation Army - NSW Family Store - Bonnells Bay**

21/330 Fishery Point Rd, BONNELLS BAY  
NSW 2264

**E** bonnells.bay.corps@aue.salvationarmy.org

**W** salvationarmy.org.au

**P** (02) 4973 5326

When you shop with us, you are not only making an environmentally friendly decision in giving a piece of furniture or item of clothing another life, you're also helping make an impact in lives of Australians doing it tough.

### **Salvation Army - NSW Family Store - Port Stephens**

165 Salamander Way, SALAMANDER BAY  
NSW 2317

**E** salvosstores.enquiries@salvationarmy.org.au

**W** salvationarmy.org.au

**P** (02) 4982 0192

Salvos Stores operate as a fully functioning retail business, recycling pre loved goods and relying heavily on the generosity of the public. Salvos Stores has over 200 stores in Victoria, Tasmania, South Australia, Western Australia and Northern Territory. All profits made from goods sold at Salvos Stores go to The Salvation Army programs.

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**Salvos Store - Belmont North**

356 Pacific Hwy, BELMONT NORTH NSW  
2280

**E** [salvosstores.enquiries@salvationarmy.org.au](mailto:salvosstores.enquiries@salvationarmy.org.au)

**W** [salvationarmy.org.au](http://salvationarmy.org.au)

**P** (02) 4945 9379

Salvos Stores operate as a fully functioning retail business, recycling pre loved goods and relying heavily on the generosity of the public. Salvos Stores has over 200 stores in Victoria, Tasmania, South Australia, Western Australia and Northern Territory. All profits made from goods sold at Salvos Stores go to The Salvation Army programs.

**Salvos Store - Boolaroo**

24 Main Road, BOOLAROO NSW 2284

**E** [salvosstores.enquiries@salvationarmy.org.au](mailto:salvosstores.enquiries@salvationarmy.org.au)

**W** [salvosstores.com.au](http://salvosstores.com.au)

**P** (02) 4965 8983

Salvos Stores operate as a fully functioning retail business, recycling pre loved goods and relying heavily on the generosity of the public. Salvos Stores has over 200 stores in Victoria, Tasmania, South Australia, Western Australia and Northern Territory. All profits made from goods sold at Salvos Stores go to The Salvation Army programs.

**Salvos Store - Charlestown**

219 Pacific Hwy, CHARLESTOWN NSW  
2290

**E** [salvosstores.enquiries@salvationarmy.org.au](mailto:salvosstores.enquiries@salvationarmy.org.au)

**P** (02) 4943 6021

Salvos Stores operate as a fully functioning retail business, recycling pre loved goods and relying heavily on the generosity of the public. Salvos Stores has over 200 stores in Victoria, Tasmania, South Australia, Western Australia and Northern Territory. All profits made from goods sold at Salvos Stores go to The Salvation Army programs.

**Salvos Store - East Maitland**

The Village, 1 Garnet Rd, Green Hills, EAST  
MAITLAND NSW 2323

**E** [salvosstores.enquiries@salvationarmy.org.au](mailto:salvosstores.enquiries@salvationarmy.org.au)

**P** (02) 4933 9755

Salvos Stores operate as a fully functioning retail business, recycling pre loved goods and relying heavily on the generosity of the public. Salvos Stores has over 200 stores in Victoria, Tasmania, South Australia, Western Australia and Northern Territory. All profits made from goods sold at Salvos Stores go to The Salvation Army programs.

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**Salvos Store - Newcastle West**  
900 Hunter Street, NEWCASTLE NSW 2300

**E** salvosstores.enquiries@salvationarmy.org.au

**W** salvationarmy.org.au

**P** (02) 4961 3889

Salvos Stores operate as a fully functioning retail business, recycling pre loved goods and relying heavily on the generosity of the public. Salvos Stores has over 200 stores in Victoria, Tasmania, South Australia, Western Australia and Northern Territory. All profits made from goods sold at Salvos Stores go to The Salvation Army programs.

**Salvos Store - Raymond Terrace**  
Port Stephens Streets, RAYMOND TERRACE NSW 2324

**E** salvosstores.enquiries@salvationarmy.org.au

**P** (02) 4987 3159

Salvos Stores operate as a fully functioning retail business, recycling pre loved goods and relying heavily on the generosity of the public. Salvos Stores has over 200 stores in Victoria, Tasmania, South Australia, Western Australia and Northern Territory. All profits made from goods sold at Salvos Stores go to The Salvation Army programs.

**Salvos Store - Westlakes**  
67 The Boulevard, TORONTO NSW 2283

**E** salvosstores.enquiries@salvationarmy.org.au

**W** salvationarmy.org.au

**P** (02) 4950 4951

Inexpensive pre-loved and brand new goods are available for resale and a friendly first contact to find out about other ministries and services in the Salvation Army.

**St Vincent De Paul Shops, Vinnies - East Maitland**

Shop 2, 99 High Street, EAST MAITLAND NSW 2323

**E** MN.EastMaitlandCentre@vinnies.org.au

**W** vinnies.org.au

**P** (02) 4934 7018

Our Shops are a treasure trove of bargains of all kinds - clothing, accessories, home wares, books, CD's and DVDs, furniture, sporting goods and more. You really never know what you will find on your next visit to Vinnies.

**St Vincent De Paul Shops, Vinnies - Gateshead**  
91 Cadaga Road, GATESHEAD NSW 2290

**E** MN.GatesheadCentre@vinnies.org.au

**W** vinnies.org.au

**P** (02) 4943 4967

Our Shops are a treasure trove of bargains of all kinds - clothing, accessories, home wares, books, CD's and DVDs, furniture, sporting goods and more. You really never know what you will find on your next visit to Vinnies.

**St Vincent De Paul Shops, Vinnies - Hamilton**  
143 Beaumont St, HAMILTON NSW 2303

**E** MN.HamiltonCentre@vinnies.org.au

**W** vinnies.org.au

**P** (02) 4961 3241

Our Shops are a treasure trove of bargains of all kinds - clothing, accessories, home wares, books, CD's and DVDs, furniture, sporting goods and more. You really never know what you will find on your next visit to Vinnies.



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**St Vincent De Paul Shops, Vinnies - Islington**  
125 Maitland Rd, ISLINGTON NSW 2296

**E** MN.IslingtonCentre@vinnies.org.au

**W** vinnies.org.au

**P** (02) 4961 1476

Our Shops are a treasure trove of bargains of all kinds - clothing, accessories, home wares, books, CD's and DVDs, furniture, sporting goods and more. You really never know what you will find on your next visit to Vinnies.

**St Vincent De Paul Shops, Vinnies - Mayfield**  
4 Church Street, MAYFIELD NSW 2304

**E** MN.MayfieldCentre@vinnies.org.au

**W** vinnies.org.au

**P** (02) 4968 8360

Our Shops are a treasure trove of bargains of all kinds - clothing, accessories, home wares, books, CD's and DVDs, furniture, sporting goods and more. You really never know what you will find on your next visit to Vinnies.

**St Vincent De Paul Shops, Vinnies - Wallsend**  
175 Nelson St, WALLSEND NSW 2287

**E** vinnies.hunter@vinnies.org.au

**W** vinnies.org.au

**P** (02) 4951 6773

Our Shops are a treasure trove of bargains of all kinds - clothing, accessories, home wares, books, CD's and DVDs, furniture, sporting goods and more. You really never know what you will find on your next visit to Vinnies.

**The Share Shop - Newcastle**  
Shed 1 Pachamama House, 21 Gordon Avenue, HAMILTON EAST NSW 2303

**E** newyshareshop@gmail.com

**W** theshareshop.org

The Share Shop is a library of things in Newcastle, NSW, where you can borrow things instead of buying them. Our things include tools, camping equipment and party supplies. We are a community organisation run entirely by volunteers.

## Youth Services

### **General Youth Services**

**Multicultural Neighbourhood Centre**  
3 Illalung Rd, LAMBTON NSW 2299

**E** info@mncinc.org.au

**W** mncinc.org.au

**P** (02) 4965 5291

MULTICULTURAL YOUTH PROJECT The Multicultural Youth Project aims to support, resource & collaborate with Culturally & Linguistically Diverse young people aged 12-17 on a variety of projects, programs, activities and events. We partner with other organisations, schools, community groups & local businesses to work on projects that will benefit CALD young people, their families and communities.

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**Police-Citizens Youth Club (PCYC) - Singleton**  
25 High Street, SINGLETON NSW 2330

**E** [singleton@pcycnsw.org.au](mailto:singleton@pcycnsw.org.au)

**W** [pcycnsw.org.au](http://pcycnsw.org.au)

**P** (02) 6572 1653

We get young people active in life. We work with young people to develop their skills, character and leadership. We reduce and prevent crime against young people.

**Samaritans Foundation - Broadmeadow**  
32 Brunner Road, BROADMEADOW NSW 2292

**E** [reconnect@samaritans.org.au](mailto:reconnect@samaritans.org.au)

**W** [samaritans.org.au](http://samaritans.org.au)

**P** (02) 4014 9380

Support for young people aged 12-18 years (and their families) who are at risk of homelessness due to experiencing tough times like family breakdown or disengagement from school and are in need of support.

**Singleton Council - Singleton Youth Venue**  
Cnr Bathurst and Pitt St, SINGLETON NSW 2330

**E** [youthvenue@singleton.nsw.gov.au](mailto:youthvenue@singleton.nsw.gov.au)

**W** [singleton.nsw.gov.au](http://singleton.nsw.gov.au)

**P** (02) 6578 7501

Singleton Youth Services offers free membership to all young people aged 11 - 17 who reside within the Singleton Local Government Area. The venue provides young people with a safe space to explore a broad range of social and educational activities.

## Youth Accommodation Services

**Samaritans Youth Accommodation - Maitland**

**E** [sinc@samaritan.org.au](mailto:sinc@samaritan.org.au)

**W** [samaritans.org.au](http://samaritans.org.au)

**P** (02) 4933 9330

Samaritans Youth Accommodation Maitland provides short term accommodation for young people aged 12-15 who are experiencing homelessness. This accommodation is focused on supporting young people where there is a goal of restoration to family.

**Samaritans Youth Accommodation - Newcastle**

**E** [sinc@samaritan.org.au](mailto:sinc@samaritan.org.au)

**W** [samaritans.org.au](http://samaritans.org.au)

**P** (02) 4955 8358

Samaritans Youth Transitional Accommodation Newcastle and Lower Hunter manages a number of transitional accommodation properties in Newcastle Local Government Area and Cessnock Local Government Area.

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## Youth Crisis & Emergency Services

### Northlakes Youth Services

1 Minmi Rd, EDGEWORTH NSW 2285

**E** [info@emnc.org.au](mailto:info@emnc.org.au)

**W** [emnc.org.au](http://emnc.org.au)

**P** (02) 4958 2801

Northlakes Youth Services is a free service for young people 9-18 years, living in the North Lake Macquarie corridor including Edgeworth, Cameron Park, Glendale, Argenton, Cardiff, West Wallsend, Barnsley & Warners Bay areas. We offer information, support, advocacy, programs and referral for a range of issues impacting young people and their families.

### headspace - Maitland

73 Elgin Street, MAITLAND NSW 2320

**E** [headspacemaitland@samaritans.org.au](mailto:headspacemaitland@samaritans.org.au)

**W** [samaritans.org.au](http://samaritans.org.au)

**P** (02) 4931 1000

headspace is a free and confidential service for young people aged 12-25 years. We offer a range of services and supports for young people who are experiencing a tough time or are worried about drug and alcohol use, mental and physical wellbeing, sexual health and more. We provide friendly and non-judgemental services to young people from all different backgrounds.

### headspace - Newcastle

582 Hunter Street, NEWCASTLE NSW 2300

**E** [headspacenewcastle@hunterprimarycare.com.au](mailto:headspacenewcastle@hunterprimarycare.com.au)

**W** [hunterprimarycare.com.au](http://hunterprimarycare.com.au)

**P** (02) 4929 4201

headspace Newcastle can provide young people, aged 12-25, and their families with information and support on a wide range of issues.

### ITEC Youth

Ground Floor, 59 Ridley Street, CHARLESTOWN NSW 2290

**E** [info@itecgroup.com.au](mailto:info@itecgroup.com.au)

**W** [itecgroup.com.au](http://itecgroup.com.au)

**P** (02) 4945 6100

Assertive outreach case work for young people under the supervision of Youth Justice NSW within the community who have been assessed as having a medium to high risk of offending. Servicing Newcastle, Lake Macquarie, Port Stephens, Lower and Upper Hunter. Referrals via Youth Justice NSW only.

### Path 2 Change

11 Charles Street, WALLSEND NSW 2287

**E** [admin@p2c.org.au](mailto:admin@p2c.org.au)

**W** [path2change.org.au](http://path2change.org.au)

**P** (02) 4951 2144

Committed to providing young people who are homeless or at risk of homelessness, specialised support and access to education, training and employment opportunities

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**Samaritans Reconnect - Hamilton**

38/54 Clyde Street, HAMILTON NORTH  
NSW 2292

**E** [ReconnectReferrals@samaritans.org.a](mailto:ReconnectReferrals@samaritans.org.au)

**u**

**W** [samaritans.org.au](http://samaritans.org.au)

**P** (02) 4014 9380

Reconnect is a free and confidential service for young people aged 12-18 years. Our goal is to work with young people and their families on what is important to them and support young people to:

- prevent homelessness
- stay connected to family
- stay connected to education
- stay safe
- make healthy choices
- look after their mental health and emotional wellbeing.

**Youth Off the Streets**

35 Station St, WESTON NSW 2326

**E** [info@youthoffthestreets.com.au](mailto:info@youthoffthestreets.com.au)

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Hunter Valley Outreach (12 to 25years)

**Youth On Track**

433 Hunter St, NEWCASTLE NSW 2300

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An early intervention program for young people at risk of offending case management, court support, early intervention programs.

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